

# Disaster Recovery Center in Pigeon Forge to End Operations Monday

---

**Release Date:** Janvye 19, 2017

SEVIERVILLE, Tenn. — The Pigeon Forge disaster recovery center will end operations Monday, Jan. 23, but survivors affected by the Sevier County wildfires may still visit the Gatlinburg recovery center, which remains open.

The Pigeon Forge location:

**Location:** Factory Outlet Mall 2850 Parkway, Suite 5 (Between Country Music USA & Handbag Superstore) Pigeon Forge, TN 37863 **Closing:** 6 p.m. Monday, Jan. 23

Visiting a disaster recovery center is not required to register for FEMA assistance. After the Pigeon Forge center closes, disaster survivors can still register for assistance, get updates about applications, learn about the appeals process or check the status of their claims.

Here's how:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov) (also in Spanish).
- Download [the FEMA mobile app](#) (also in Spanish).
- Call the FEMA Helpline at **800-621-3362 (FEMA)**. Persons who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **800-462-7585**. Toll-free numbers are open daily from **7 a.m. to 10 p.m.**
- Help is available in most languages.

Disaster survivors can also visit the other recovery center that remains open:

**Location:** Gatlinburg Community Center 156 Proffitt Rd. Gatlinburg, TN 37738  
**Hours:** Monday-Saturday: 9 a.m. to 6 p.m. **Sunday: Closed**

Recovery officials encourage wildfire survivors who registered for disaster assistance to stay in touch with FEMA. If survivors change addresses or phone numbers they should update FEMA with the information. Missing or erroneous



**FEMA**

Page 1 of 2

information could result in delays in receiving assistance.

**Monday, Feb. 13** is the deadline to register with FEMA for disaster assistance for the Nov. 28 to Dec. 9 wildfires in Sevier County.

For updates on Tennessee's wildfire response and recovery, follow [@FEMARegion4](#) on Twitter and visit [TNEMA.org/](#), [MountainTough.org/](#) and [fema.gov/disaster/4293](#).

# # #

*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*



FEMA

Page 2 of 2