## **Appealing FEMA's decision**

## Release Date: jan 7, 2025

## Release Number: 003

Applicants who disagree with FEMA's decision on the amount of assistance awarded may submit an appeal letter with supporting documents.

## What to Include in Your Appeal

Your appeal letter should be a written and signed document explaining why you disagree with the decision and your reasons for appealing.

Each document submitted should include your name, disaster number, and FEMA registration number on all pages you send to FEMA.

You can also provide supporting documents, such as contractors' estimates or insurance settlements.

The appeal must be postmarked within 60 days of the date of the FEMA eligibility letter. Your appeal letter and supporting documents may be submitted to the agency via a FEMA online account or by mail or fax.

There are a few different ways you can provide FEMA with your receipts:

- Bring them to a Disaster Recovery Center (DRC) and a FEMA specialist can help you upload them to your registration. Check the FEMA app or go to the FEMA DRC Locator at <u>fema.gov/drc</u> for the latest details on DRC sites.
- Upload them yourself on <u>DisasterAssistance.gov</u> or on the FEMA mobile app.
- Mail them to FEMA at P.O. Box 10055, Hyattsville, MD 20782-8055.
- Fax them to 1-800-827-8112 and mark Attn: FEMA on the fax sheet.

If you have questions about your letter or how to appeal, call the Disaster Assistance Helpline at 800-621-3362 or visit a Disaster Recovery Center. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA your number for that service.

For more information on West Virginia's disaster recovery, visit <u>emd.wv.gov</u>, West Virginia Emergency Management Division Facebook page,



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www.fema.gov/disaster/4851 and www.facebook.com/FEMA.



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