

# Share with Your Friends, Family and Neighbors: Disaster Assistance Still Available for Virginians

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**BRISTOL, Va.**— Do you have any friends, family or neighbors that were affected by Hurricane Helene? There is still time for them to apply for disaster assistance!

Impacted individuals in Bedford, Bland, Carroll, Giles, Grayson, Lee, Montgomery, Pittsylvania, Pulaski, Russell, Scott, Smyth, Tazewell, Washington, Wise and Wythe counties and the cities of Galax and Radford are eligible to apply for assistance from FEMA to help with costs from damage and losses due to Hurricane Helene.

The deadline to apply for disaster assistance is **December 2, 2024**.

1. There are several ways to **apply for disaster assistance today**:

- Online at [DisasterAssistance.gov](https://DisasterAssistance.gov)
- Through the [FEMA app](#)
- By calling the [FEMA helpline](#) at 800-621-3362
- At a [Disaster Recovery Center](#)

If you or someone you know received a FEMA determination letter, visit a DRC to get one-on-one help with next steps specific to your application. To find the DRC closest to you, including addresses and hours, visit **FEMA.gov/drc** or text **DRC** and a **ZIP code** to **43362**.

Graphic





## Disaster Assistance for Accessibility Improvements

If you or anyone in your household has a disability, FEMA can help make your home accessible by giving you money to install or repair an exterior ramp, grab bars, or a paved path to your home.

Through the Individual Assistance Program, FEMA can give money for these accessibility items even if your home didn't have them when it was damaged by the disaster. FEMA can also give money to install these items if your home wasn't damaged, but you or a member of your household was disabled by the disaster.

Learn More: [Fema.gov/ia](https://fema.gov/ia)

FEMA assistance can be used for accessibility improvements to a home. If anyone in a household impacted by Helene has a disability or access and functional needs, FEMA assistance may be used to help repair or install accessibility improvements such as an exterior ramp, grab bars, or a paved path to a home.

1. Learn more about the FEMA Individual Assistance Program [here](https://fema.gov/ia) or visit [fema.gov/ia](https://fema.gov/ia).
2. FEMA programs are accessible to people with disabilities and others with access and functional needs. If you call FEMA, multilingual operators are available. If you need help completing your application for any reason, the FEMA Helpline is available seven days a week. Hours may be longer during periods of high activity. If you use a relay service, such as video relay service (VRS), captioned telephone service (CTS) or another service, give FEMA your number for that service.
3. To watch an accessible video about how to apply, visit [FEMA Accessible: Registering for Individual Assistance - YouTube](https://www.youtube.com/watch?v=...).

FEMA assistance is non-taxable and will not affect eligibility for Social Security, Medicaid, or other benefits.



**FEMA**

FEMA has set up a rumor response webpage to clarify our role in the Helene response. Visit [Hurricane Helene: Rumor Response | FEMA.gov](#).

For more information on Virginia's disaster recovery, visit [vaemergency.gov](#), the [Virginia Department of Emergency Management Facebook page](#), [fema.gov/disaster/4831](#) and [facebook.com/FEMA](#).

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*FEMA's mission is helping people before, during and after disasters. FEMA Region 3's jurisdiction includes Delaware, the District of Columbia, Maryland, Pennsylvania, Virginia and West Virginia. Follow us on X at [x.com/FEMAreion3](#) and on LinkedIn at [linkedin.com/company/femareion3](#).*

*To apply for FEMA assistance, please call the FEMA Helpline at 1-800-621-3362, visit <https://www.disasterassistance.gov/>, or download and apply on the [FEMA App](#). If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish and 3 for other languages). Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. Any disaster survivor or member of the public may contact the FEMA Civil Rights Office if they feel that they have a complaint of discrimination. FEMA's Civil Rights Office can be contacted at [FEMA-OCR-ECRD@fema.dhs.gov](mailto:FEMA-OCR-ECRD@fema.dhs.gov) or toll-free at 833-285-7448.*



**FEMA**