

# Disaster Recovery Centers to Open in Alameda and San Mateo Counties

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Release Date: Février 9, 2023

**SACRAMENTO, Calif.** – Disaster Recovery Centers will open this week in Alameda and San Mateo counties, where residents who were affected by the severe storms and flooding can update your FEMA applications and learn about state and community programs and other available assistance.

The recovery centers are located at:

## **Alameda County Public Works Building**

**4825 Gleason Drive**

**Dublin, CA 94568**

**Hours of operation: 10 a.m. to 7 p.m. daily**

**Opens: Friday, Feb. 10**

## **Zhone (Arena) Center**

**7001 Oakport Street**

**Oakland, CA 94621**

**Hours of operation: 10 a.m. to 7 p.m. daily**

**Opens: Friday, Feb. 10**

## **San Mateo County Fairgrounds**



**FEMA**

## **The Event Pavilion**

**2495 South Delaware Street**

**San Mateo, CA 94403**

**Note: Use entrance on South Delaware Street**

**Hours of operation: 9 a.m. to 7 p.m. daily**

**Days: Thursday, Feb. 9 until Wednesday, Feb. 22**

Specialists at the recovery centers can clarify information you have received from FEMA or other agencies; they can explain the rental assistance available to homeowners and renters; and they can fax your requested documents to a FEMA processing center and scan or copy new information or documents needed for case files.

Representatives from the U.S. Small Business Administration are also available at the recovery centers to provide program information and explain how to apply for SBA's low-interest disaster loans. These loans are offered to homeowners and renters, business owners and private nonprofits.

FEMA's Hazard Mitigation specialists can share home-improvement tips and techniques for rebuilding hazard-resistant homes.

Specialists at the centers can also direct you to operators who can communicate in English, Spanish and many other languages by request. The centers also offer printed material in multiple languages.

Disaster Recovery Centers are accessible to people with disabilities and those with access and functional needs. Reasonable accommodations and American Sign Language interpreters are available by request.

Residents who had uninsured or underinsured damage and losses resulting from the severe storms and flooding are encouraged to apply to FEMA, although you do not need to visit a Disaster Recovery Center to apply. Here are other ways to



apply:

Go to [DisasterAssistance.gov](https://DisasterAssistance.gov), use the FEMA mobile app or call the **FEMA Helpline at 800-621-3362**. If you use video relay service (VRS), captioned telephone service or others, give FEMA your number for that service. Helpline operators are available from **7 a.m. to 11 p.m. daily**. Press 2 for Spanish. Press 3 for an interpreter who speaks your language. For an accessible video on how to apply, go to [youtube.com/watch?v=LU7wzRjByhI](https://youtube.com/watch?v=LU7wzRjByhI). You can also visit any Disaster Recovery Center and meet with FEMA staff and representatives of other federal and state agencies who can provide information about disaster assistance. To find a recovery center near you, visit [DRC Locator \(fema.gov\)](https://DRCLocator(fema.gov)).



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