

Has Your Info Changed Since Applying for FEMA Aid? Let FEMA Know

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Important: Update your contact and personal information

Make sure FEMA knows how to contact you and share other information that may affect your application. For example:

- Has your phone number changed, or did you leave your home? Inaccurate phone numbers and addresses may lead to missed calls and correspondence.
- Have you changed your bank or account number? That could delay a direct deposit from FEMA.
- Do you have additional damage to your home? Document the damage and notify FEMA. You may be eligible for more assistance.
- Have you received a settlement or letter of denial from your insurance? Notify FEMA immediately, as these events could change your eligibility.

What if I haven't returned home?

- If you relocated or evacuated for the ongoing wildfires and don't know if your home was damaged, tell FEMA your current situation and the best ways to contact you.

What if I returned home to find damage I did not know about previously?

- If you returned home and discovered property damage, update your damage report with FEMA.
- Property damage will be evaluated by a FEMA inspector.
- If you cannot be present at your home during an inspection, you can authorize someone else to meet the inspector on your behalf through a third-party written consent form.

Where do I update my information and check on the status of my application?



FEMA

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- You can apply or update your information online at DisasterAssistance.gov, by calling 800-621-3362 (or through the FEMA mobile app).
- If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available (press 2 for Spanish).

To address many of the common myths and rumors during the New Mexico wildfires, FEMA activated a rumor/myth webpage on the disaster homepage. Visit the FAQ/Rumor page at fema.gov/nm-rumors.

For the latest information visit fema.gov/disaster/4652. Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6 or on Facebook at facebook.com/FEMARegion6/.

