

New Mexicans Affected by Wildfires Can Visit FEMA Mobile Disaster Recovery Centers Starting May 14

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SANTA FE, New Mexico – FEMA will be operating multiple Mobile Disaster Recovery Centers (MDRC) to assist New Mexicans affected by wildfires. Residents may visit any one of the MDRCs to speak face-to-face with FEMA specialists.

Mobile Disaster Recovery Centers will be located at:

Ruidoso, NM

Ruidoso Community Center (parking lot)

501 Sudderth Drive

Ruidoso, NM 88345

Saturday, May 14 **ONLY**

1 p.m. to 6 p.m.

Las Vegas, NM

Old Memorial Middle School (parking lot)

947 Legion Drive

Las Vegas, NM 87701

Hours of operation:

Saturday, May 14: Noon to 6 p.m.

Monday thru Sunday: 10 a.m. to 6 p.m.



FEMA

Glorieta, NM

Glorieta Camps (parking lot)

11 State Route 50

Glorieta, NM 87535

Hours of operation:

Saturday, May 14: 10 a.m. to 6 p.m.

Monday to Sunday: 10 a.m. to 6 p.m.

Disaster Recovery Centers are dedicated, accessible and established locations where specialists from the Individual Assistance program can help survivors through the recovery process, explaining the types of assistance available through FEMA, such as housing and other needs assistance.

DRCs are set up to provide communication services, including assistive technology for persons needing sight or hearing accommodations, American Sign Language or expertise in other languages.

Some of the services offered at a DRC may include:

- Applying for assistance
- Reviewing application status updates
- Clarification of any written correspondence received
- Guidance about disaster recovery and eligibility
- Collecting and scanning new information or documents needed for case files

Other recovery experts from the U.S. Small Business Administration, the state and nonprofit organizations are typically available in a DRC to address additional needs.

The fastest and easiest way to apply is by visiting disasterassistance.gov/.

If it is not possible to visit the DRC or to apply online, call 800-621-3362. The toll-free telephone line operates from 7 a.m. to 11 p.m., seven days a week. [If you use a relay service, such as video relay service \(VRS\), captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available \(press 2 for Spanish\).](#)



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