

FEMA Deadline has Passed but Help is Still Available

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NASHVILLE, Tenn. – The deadline to apply for FEMA assistance for the August storms and flooding has passed, but FEMA continues working with our state and local partners to help survivors and communities recover.

FEMA encourages applicants to keep in touch to track their case. Residents who believe the assistance they received for repairs is not enough are encouraged to contact FEMA to submit an appeal. Survivors may be asked to submit repair estimates, receipts or other documentation that explains their case. Survivors should also notify the agency of additional damage discovered to their home since their inspection. They should also update mailing or email addresses or phone numbers and the status of their insurance settlements.

Survivors can contact the FEMA Helpline at **800-621-3362 or (TTY) 800-462-7585** or go online at DisasterAssistance.gov to keep FEMA updated or for follow-up questions. Those who have had damage and still have not applied due to extenuating circumstances can call the Helpline to see if it's still possible to register.

As of Oct. 25, 2021:

- More than **\$6.7 million** in FEMA assistance has been distributed to **2,499 households**. Of that: over **\$5 million** was awarded for housing assistance and **\$1.7 million** for other needs, which includes personal property.
- SBA has approved over **\$8.1 million** in low-interest disaster loans for **119 homeowners** and **\$1.2 million** for **10 businesses**.

Homeowners, renters and businesses who have applied for a low-interest disaster loans from the U.S. Small Business Administration can follow-up with questions at SBA's Customer Service Center at 1-800-659-2955 (1-800-877-8339 for the deaf and hard-of-hearing) email: DisasterCustomerService@sba.gov.



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Other Disaster Assistance Still Available

Legal Services: Residents with legal issues due to the storms, including landlord-tenant issues or insurance issues, may call **844-HELP4TN (844-435-7486)** or ask questions online at <https://tn.freelegalanswers.org/>. Additionally, survivors can access information about their rights and resources, including links to upcoming legal clinics, and local resources at <https://www.help4tn.org/>

- **Mental Health services:** Survivors in need of crisis counseling may receive assistance by contacting the following organizations:
 - Tennessee Statewide Crisis Phone line at **855-274-7471** or Text **TN** to **741741**, 24 hours a day, 7 days a week.
 - The Disaster Distress Helpline at **800-985-5990** or Text **TalkWithUs** to **6674**
 - Centerstone Behavioral Health at **800-681-7444**
 - For more information visit: [Middle Tennessee Flooding Recovery \(tn.gov\)](https://www.middletennesseefloodingrecovery.com/)
- **Voluntary Organizations:** Survivors who need donated furniture, clothing or other resources can reach out to:
 - Voluntary Resource Center
 - 515 W Maine ST, Waverly, TN
 - Or call 931-888-8011
 - The center is open Monday-Saturday from 8 am to 4:30 pm

For more information on Tennessee's disaster recovery, visit www.tn.gov/tema.html and www.fema.gov/disaster/4609. You may also follow FEMA on www.facebook.com/fema and Twitter [@FEMARegion4](https://twitter.com/FEMARegion4).

