

Texas Winter Storm Survivors in Three Additional Counties Can Apply for Federal Disaster Assistance

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DENTON, Texas – Texas homeowners and renters in Kerr, Lamar and Shackelford who suffered damage from the February winter storm may now apply for disaster assistance with FEMA. If you applied with FEMA prior to the counties being added, you do not need to reapply.

If you have insurance and are applying for disaster assistance, you must also file a claim with your insurance company as soon as possible. By law, FEMA cannot duplicate benefits for losses covered by insurance. If insurance does not cover all your damage, you may be eligible for federal assistance.

The fastest and easiest way to apply is by visiting www.disasterassistance.gov.

If it is not possible to register online, call 800-621-3362 (TTY: 800-462-7585). The toll-free telephone lines operate from 6 a.m. to 10 p.m. CDT, seven days a week. Those who use a relay service such as a videophone, Innocaption or CapTel should update FEMA with their specific number assigned to that service.

When you apply for assistance, have the following information readily available:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your Social Security number, if available
- A general list of damage and losses
- If insured, the insurance policy number, or the agent and company name

Remember to keep receipts from all purchases related to the cleanup and repair.



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Disaster assistance may include financial assistance for temporary lodging and home repairs, low- interest loans to cover uninsured property losses, and other programs to help individuals and business owners recover from the effects of the disaster.

Low-interest disaster loans from the U.S. Small Business Administration are available to businesses, homeowners and renters. Call the SBA at 1-800-659-2955 (TTY: 800-877-8339) or visit www.sba.gov/services/disasterassistance.



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