FEMA Opens Gladwin Documentation Drop-off Center and Updates Midland Center Hours

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LANSING, Mich. – FEMA will open a Documentation Drop-off Center in Gladwin on Thursday, August 13, for survivors of the May flooding and storms to submit any supporting documents for their disaster assistance application. A Documentation Drop-off Center is already open in Midland, where hours will be reduced starting Sunday, August 16. Additional centers will also be setup in other impacted areas soon.

Survivors who have been asked by FEMA to provide additional documentation should read their FEMA letter carefully and make sure they have everything they need when they arrive at the drop-off center. Applicants **do not** have to visit a center to submit documents to FEMA—they can mail, fax or submit them online as well. Information on these options can be found in their FEMA letter.

If you don't understand the letter you received from FEMA, call **800-621-3362** (TTY: **800-462-7585**) between 7 a.m. to 10 p.m. ET and ask for assistance.

The Gladwin Drop-off Center opens at 8 a.m. Thursday, **Aug. 13**, and is located at:

?**401 S. State Street**

Gladwin, MI 48624

Hours and days for the Gladwin center are listed below:

?**8 a.m. to 7 p.m. ET, Monday through Sunday.**

The Midland Drop-off Center is located at:

825 E. Main Street

Midland, MI 48640

As of Sunday, Aug. 16, the hours and days for the Midland center will be:

9 a.m. to 6 p.m. Monday, Tuesday, Thursday, Friday and Sunday

2 p.m. to 6 p.m. Wednesday

Closed Saturday

Locations and hours for the Documentation Drop-off Centers can be found online at DisasterAssistance.gov, by scrolling down and searching "Michigan" under the "Find Local Resources" section on the main page.

The drop-off centers will be open for a limited time and are staffed with FEMA personnel who can scan documents and quickly answer questions about disaster assistance programs.

All applicants and FEMA personnel will follow currently effective state and local requirements for COVID-19 safety measures. Applicants must wear face masks and will remain in their cars as they hand their documents to FEMA personnel, who will be wearing face masks (or other appropriate face covering) and protective equipment as well. FEMA staff will take the documents, scan them and return them to the applicants.

Applicants may register in the following ways:

- Go online to DisasterAssistance.gov.
- Download the FEMA Mobile App for smartphones.
- Call **800-621-3362** (TTY: **800-462-7585**) between 7 a.m. to 10 p.m. ET, seven days a week. Multilingual operators are available.

If an individual cannot register online or by phone, registration at the Documentation Drop-off Centers will be available.

Documents also may be submitted in any of the following ways:

- Mail to: FEMA's Individuals and Households Program, National Processing Service Center, P.O. Box 10055, Hyattsville MD 20782-7055.

- Or fax to: 800-827-8112.
- Or submit them via a FEMA online account. To set up an online account, visit DisasterAssistance.gov, click on "Check Status" and follow the directions.

The deadline for individuals to apply for disaster assistance is **Sept. 8, 2020**.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. Reasonable accommodations, including translation and American Sign Language interpreters via Video Relay Service will be available to ensure effective communication with applicants with limited English proficiency, disabilities, and access and functional needs. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 (including 711 or Video Relay). If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585.

English: www.fema.gov/disaster/4547

Spanish: https://www.fema.gov/es/disaster/4547

https://twitter.com/femaregion5