

FEMA Disaster Recovery Center in Patillas Closing but Help Still Available

Release Date: August 30, 2018

GUAYNABO, Puerto Rico – The disaster recovery center in Patillas will cease operations at 3 p.m. Friday, Aug. 31.

Location:

Biblioteca Electrónica Luis M. Gastón
#35 Calle Muñoz Rivera (PR-181)
Patillas, Puerto Rico 00723

Disaster recovery centers are operated jointly by FEMA and the government of Puerto Rico. Many of the same services at disaster recovery centers are also available by calling the FEMA helpline.

After the center closes, disaster survivors whose homes or businesses were affected by hurricanes Irma and Maria can still get updates about applications, learn about the appeals process or check the status of their claim the following ways:

- Log into their account at DisasterAssistance.gov
- Call the FEMA Helpline at 800-621-FEMA (3362). Persons who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585. Toll-free numbers are open daily from 7 a.m. to 11 p.m.

Survivors can visit any disaster recovery center. To find the closest center, call the FEMA helpline or visit FEMA.gov/DRC.



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Since October 2017, FEMA and the Government of Puerto Rico have opened 68 disaster recovery centers across the island where 800,000 survivors have been helped. These centers usually operate for short periods after a disaster is declared and FEMA and the Government of Puerto Rico are coordinating their closure as the initial emergency response moves into the recovery phase. Currently 49 centers remain open to help survivors.

Recovery officials encourage Irma and Maria survivors who registered for disaster assistance with FEMA to stay in touch. If survivors change addresses or phone numbers they should contact FEMA to update their information. Missing or incorrect information could result in delays in receiving assistance.

For more information on hurricane María recovery, visit fema.gov/disaster/4339.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) 711/VRS - Video Relay Service). Multilingual operators are available. (Press 2 for Spanish). TTY call 800-462-7585.

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