

# Transitional Shelter Assistance Deadline Extended as Efforts Continue to Help Texans Move to Permanent Housing

---

**Release Date: Mars 7, 2018**

**AUSTIN, Texas** – Eligible Hurricane Harvey survivors receiving Transitional Shelter Assistance (TSA) may receive an extension to stay in hotels beyond March 12 as they continue working toward a permanent housing solution before the temporary program ends.

Key dates:

- March 12 – Last day of eligibility under current extension period
- April 2 – Eligibility review of all survivors remaining in TSA
- April 23 – End of approved extension period for those approved beyond April 2

Disaster survivors participating in TSA will receive a phone call, email and/or text message advising them if they have continued eligibility for assistance through a participating hotel.

Survivors in hotels who are unsure of their continued TSA eligibility can:

- Call the FEMA Helpline at **800-621-3362** (voice, **711** or **VRS**) or **800-462-7585** (TTY).
- Log into their account on [disasterassistance.gov/](https://disasterassistance.gov/).
- Visit a Disaster Recovery Center (DRC); for DRC locations and hours go to [fema.gov/DRC](https://fema.gov/DRC).
- Ask the hotel to look in the lodging web portal to see whether they have eligibility beyond the current checkout date of March 13.

Recovery partners at all levels are working together to ensure remaining hotel participants are getting the support they need, in the form of information, available financial resources and guidance as they transition out of the temporary program.



For more information on Hurricane Harvey and Texas recovery, visit the Hurricane Harvey disaster web page at [www.fema.gov/disaster/4332](http://www.fema.gov/disaster/4332), or Facebook at <http://www.facebook.com/FEMAHarvey>, the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6), or the Texas Division of Emergency Management website at [www.dps.texas.gov/dem/](http://www.dps.texas.gov/dem/).



**FEMA**

Page 2 of 2