

How to Apply for FEMA Assistance After Typhoon Mawar

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Guam homeowners and renters who were affected by Typhoon Mawar may apply for FEMA disaster assistance.

Survivors can apply for disaster assistance at disasterassistance.gov, by using the [FEMA mobile app](#), or by calling 800-621-3362. The Helpline is open and available 24 hours a day/ 7 days a week.

There is no cost for Guam residents to call the helpline.

If you use a relay service such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service.

When you apply for assistance, have the following information ready:

- A current phone number where you can be contacted
- Your address at the time of the disaster and the address where you are now staying
- Your social security number
- A general list of damage and losses
- Banking information if you choose direct deposit
- If insured, the policy number or the agent and/or the company name

Survivors may be eligible to receive assistance for uninsured and underinsured damage and losses resulting from Typhoon Mawar. If you have homeowners, renters or flood insurance, you should file a claim as soon as possible. FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your disaster expenses, you may be eligible for federal assistance.

Take photos to document damage and begin cleanup and repairs to prevent further damage. Remember to keep receipts from all purchases related to the cleanup and repair.



Disaster assistance may include financial help with temporary lodging and home repairs, as well as other disaster-related expenses.

For an accessible video on how to apply for assistance go to,
[youtube.com/watch?v=WZGpWI2RCNw](https://www.youtube.com/watch?v=WZGpWI2RCNw).

For information on Guam's disaster recovery, visit [fema.gov/disaster/4715](https://www.fema.gov/disaster/4715).
Follow FEMA at <https://twitter.com/femaregion9> and at [facebook.com/fema](https://www.facebook.com/fema).

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*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-FEMA (3362) 711/VRS** - Video Relay Service). Multilingual operators are available. (Press **2** for Spanish).*



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