

# Drive-thru Disaster Recovery Center Opening in Lincoln Parish

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**BATON ROUGE, La.** - A Drive-thru Disaster Recovery Center will open in Ruston, Lincoln parish Oct. 14 to help Hurricane Laura survivors.

The drive-thru is staffed with FEMA personnel who are available to scan documents, assist with registration and answer questions about disaster-assistance programs.

The center operates under strict COVID-19 protocols to ensure visitors are safe. Masks or face coverings are required for entry and service. Survivors remain in their cars. A specialist wearing a face mask will receive documents through the window and return them.

No appointment is necessary. Hours of operation are 8 a.m. to 6 p.m. daily, closed on Sundays.

The drive-thru center is located at:

## **Lincoln Parish**

Lincoln Parish Library

910 N Trenton St.

Ruston, LA 71270

Additional centers are reopening in Louisiana. Survivors may visit any open center. To locate the closest center, call the FEMA Helpline, visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or [egateway.fema.gov/ESF6/DRCLocator](http://egateway.fema.gov/ESF6/DRCLocator) or download the FEMA Mobile App at [fema.gov/about/news-multimedia/app](http://fema.gov/about/news-multimedia/app).

Survivors do not need to visit a drive-thru center to apply or update their application. To ask individual questions or submit information:



- Call the FEMA Helpline at 800-621-3362 or TTY 800-462-7585. Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service.
- Visit [DisasterAssistance.gov/](https://DisasterAssistance.gov/).
- To receive a link a to download the FEMA app (depending on your device):
  - Apple devices: text APPLE to 43362
  - Android devices: text ANDROID to 43362
- Call 211 or text 527435837 to 898-211. For Louisiana evacuees that are now out-of-state, please call 337-310-4636. To get support, this number also is valid for TTY out-of-state users.
- Visit [fema.gov/about/news-multimedia/app](https://fema.gov/about/news-multimedia/app)
- To find a drive-thru DRC you can text 43362 and type DRC (Your Zip Code) for example DRC 01234.

SBA low-interest disaster loans are available for businesses of any size and certain nonprofits up to \$2 million for property damage. For small businesses, those engaged in aquaculture, and most private nonprofits can borrow up to \$2 million for working capital needs even if there is no property damage.

Homeowners can borrow up to \$200,000 to repair or replace a primary residence. For homeowners and renters, up to \$40,000 to replace personal property, including vehicles, is available.

Businesses and residents can apply online at [www.sba.gov/funding-programs/disaster-assistance](https://www.sba.gov/funding-programs/disaster-assistance) or email [FOCWAssistance@sba.gov](mailto:FOCWAssistance@sba.gov). For assistance completing an SBA application, call 800-659-2955 (TTY at 800-877-8339) or email [FOCWAssistance@sba.gov](mailto:FOCWAssistance@sba.gov)

Hurricane Laura survivors with home-repair questions should contact FEMA mitigation outreach at 866-579-0820 or at [fema-mitoutreach-4559@fema.dhs.gov](mailto:fema-mitoutreach-4559@fema.dhs.gov) Monday-Saturday, 8am to 6pm CDT. To view mitigation resources visit <https://fema.connectsolutions.com/lauramit/>.

For the latest information on Hurricane Laura, visit [www.fema.gov/disaster/4559](https://www.fema.gov/disaster/4559) or follow the FEMA Region 6 Twitter account at [twitter.com/FEMARegion6](https://twitter.com/FEMARegion6).

