FEMA Needs Your Current Contact Information

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NASHVILLE – After registering for federal disaster assistance, it is important that FEMA be able to contact you. Be aware that phone calls from FEMA may appear to come from unidentified numbers and make sure that FEMA has your current contact information.

FEMA currently is calling some survivors in Davidson, Putnam and Wilson counties to conduct a remote house inspection, via telephone, in order to be able to continue processing their application for assistance after the March 3 tornadoes. FEMA also may contact survivors to obtain more information for their application.

If there are changes in your phone number, current address, banking or insurance information, you should let FEMA know or you may miss important telephone calls or correspondence.
You can update your contact information in several ways:

- Go online to DisasterAssistance.gov.
- Call 800-621-3362 (TTY 800-462-7585). Multilingual operators are available.
- Download the FEMA app for smartphones.

When calling applicants, FEMA specialists will have the applicant's FEMA identification number, telephone number and address of the damaged property. They will not ask for money; there is no charge to apply for FEMA assistance. If you are suspicious about a caller, call the FEMA Helpline at 800-621-3362 (TTY 800-462-7585) to verify that FEMA is trying to reach you.
For more information on Tennessee recovery, visit the FEMA disaster web page, https://www.fema.gov/disaster/4476 and the Tennessee Emergency Management Agency website, https://www.tn.gov/content/tn/tema.html.

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FEMA’s mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA’s temporary housing assistance and grants for medical, dental, funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.