

State/FEMA Disaster Recovery Center Open in Brunswick County

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RALEIGH, N.C. – A disaster recovery center is now open in the town of Bolivia in Brunswick County.

North Carolina Emergency Management and FEMA will open additional centers in affected counties in the coming days. The centers offer in-person support to individuals and businesses in counties included in the North Carolina federal disaster declaration for Hurricane Florence.

Representatives from the State of North Carolina, FEMA, the U.S. Small Business Administration (SBA), and other organizations are at the centers to explain available assistance programs and help connect survivors with resources that best match their recovery needs.

Virginia Williams Event Center

Odell Williams Auditorium

150 College Road, NE

Bolivia, NC 28422

Hours: Monday through Saturday, 9 a.m. to 7 p.m. ET

Sunday 9 a.m. to 1 p.m. ET

The centers are accessible to people with disabilities. Centers have assistive technology equipment allowing disaster survivors to use amplified telephones, phones that display text, amplified listening devices for people with hearing loss, and magnifiers for people with vision loss. Video Remote Interpreting is available and in-person sign language is available by request. The centers also have



accessible parking, ramps and restrooms.

Disaster survivors can visit any of the centers for assistance. Use the FEMA app or visit [FEMA.gov/DRC](https://www.fema.gov/DRC) to view other locations.

Homeowners, renters and businesses should register for disaster assistance before visiting a recovery center by:

- Visiting DisasterAssistance.gov;
- Using the [FEMA app](#); or
- Calling 800-621-3362 or TTY 800-462-7585

The following information is helpful when registering:

- Address of the location where the damage occurred (pre-disaster address);
- Current mailing address;
- Current telephone number;
- Insurance information;
- Total household annual income;
- Routing and account number for checking or savings account (this allows direct transfer of funds into a bank account); and
- A description of disaster-caused damage and losses.

Do not wait to begin cleanup and repairs. Take photos of damage. Save all receipts. And get the cleanup and repair process started as soon as you can.

Disaster survivors can visit any of the centers for assistance. Visit www.fema.gov/DRC to view other locations.

North Carolina homeowners, renters and business owners in Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Greene, Harnett,



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Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Wayne and Wilson counties may apply for federal disaster assistance for uninsured and underinsured damage and losses resulting from Hurricane Florence.

The NC 211 statewide information line can provide callers with nearby shelter, housing and other storm-related details. Dial 2-1-1 or 888-892-1162 (TTY), or text Florence?to 898211. The information line is staffed around the clock to connect North Carolinians to storm resources.

For more information on North Carolina's recovery from Hurricane Florence, visit [NCDPS.gov/NCEM](https://www.ncdps.gov/NCEM) and [FEMA.gov/Disaster/4393](https://www.fema.gov/Disaster/4393). Follow us on Twitter: [@NCEmergency](https://twitter.com/NCEmergency) and [@FEMARegion4](https://twitter.com/FEMARegion4).

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FEMA's mission: Helping people before, during and after disasters.

All disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

Temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.



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