



# FEMA Fact Sheet

## Logistics Management Directorate Overview

The Logistics Management Directorate (LMD) is FEMA's major program office responsible for policy, guidance, standards, execution and governance of logistics support, services and operations. The mission is to effectively **Plan**, **Manage** and **Sustain** the national logistics response and recovery operations, in support of domestic emergencies and special events – to act as the National Logistics Coordinator (NLC) or Single Logistics Integrator for National incident support. LMD is organized around four core competencies: Logistics Operations; Logistics Plans and Exercises; Distribution Management; and Property Management. The following provides an executive overview of current operations:

### National Logistics Coordinator/Incident Support Base (ISB) Lessons Learned

As the National Logistics Coordinator, LMD provides the strategic capability to position initial response resources based on anticipated requirements of a pending disaster and before a disaster declaration through a network of Incident Support Bases (ISBs). ISBs are an extension of the National Distribution System which includes Distribution Centers as well as sites positioned to enable an agile, flexible and adaptable resource management and provisioning capability. This is vital to ensure that resources are in or near the area of disaster impact for immediate distribution upon direction of the appropriate state and federal officials. These resources remain national assets until directed forward to points of distribution (PODs) where the state takes control.

This concept of operations worked well in supporting the advance positioning of millions of meals, millions of liters of water, thousands of cots, blankets and tarps, and thousands of rolls of plastic sheeting during the immediate period prior to landfall for both Hurricanes Gustav and Ike. LMD organized and deployed NLSA teams, comprised of personnel from across FEMA, to operate the NLSAs by performing the functions of shipment receiving, temporary holding, and onward dispatch to PODs.

Based on review of the lessons learned from past disaster events, LMD is actively engaged in revising logistics doctrine including recommending changes to the Logistics

Management and Resource Support Annex (ESF #7) to the National Response Framework.

### Initial Response Resources

FEMA relies on the LMD to maintain and deliver life-saving commodities in support of its all hazards mission. Central to this concept are the Initial Response Resources (IRR) that are ready to be deployed to relieve the suffering of disaster victims. These items consist of six basic items: 1) water, 2) tarps, 3) meals 4) cots, 5) blue roof sheeting, and 6) blankets. These items are intended to sustain lives and prevent further property damage during an emergency or disaster.

The LMD maintains constant vigil over the amount of pre-positioned IRR assets to ensure an adequate response capability across the United States and associated Territories. Primary Distribution Centers are located in Atlanta, Georgia; Fort Worth, Texas; Cumberland, Maryland; Moffett Field, California; also Puerto Rico, Hawaii and Guam. During catastrophic events IRR commodities may be distributed to as many as 60 forward sites for distribution. During complex disaster scenarios these commodities flow through specifically designed National Logistics Support Bases (NLSB) operated by FEMA's Logistics Management Directorate, to State Resourced Staging Areas, also known as Points of Distribution (POD) operated by State and Local governments.



FEMA

"FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards."



IRR commodities are tracked in the Logistics Information Management System which is the agency personal property system of record. In November of 2008 the Logistics Management Directorate established a Quality Assurance Team within the Property Management Division to validate all IRR commodities. The team was established in coordination with the Office of the Chief Financial Officer to ensure that the agency general ledger remains accurate from acquisition to disbursement. The team ensures inventories are completed each month and a high state of readiness is maintained.

The six types of IRR are maintained in a state of high readiness through periodic inspections for shelf life expiration dates and the identification of the need to rotate stock. Combined IRR stocks fluctuate with disaster activity but currently comprise 16.3 million items with a total value of \$93.7 million.

### Logistics Supply Chain Management System [previously Total Asset Visibility (TAV)]

LSCMS supports FEMA's mission of responding to all hazards expediently and efficiently – by improving the performance and accountability of the nation's end-to-end supply chain management of critical assets and commodities. Through this process LSCMS supports the Logistics Management Directorate's (LMD) mission as the National Logistics Coordinator.

### Logistics Management Transformation Initiative (LMTI)

This initiative is the overarching program to help transform the Logistics Management Directorate (LMD) into a more effective, responsive organization with improved readiness and response capability. LMTI has conducted a comprehensive analysis and assessment of current logistics core competencies exploring possibilities for outsourcing opportunities, while ensuring fiscal prudence and accountability.

### Demonstration Program Logistics Capability Assessment Tool

This project is a Congressionally-directed program to form innovative public and private logistical partnerships. The objectives of the program are to improve readiness, increase response capacity, maximize the management and impact of homeland security resources, increase the States' logistics planning/execution capabilities, and optimize collaboration with the federal government. Milestones include:

- Development of a standardized, transportable, all-hazards Logistics Capability Assessment Tool (LCAT)
- Training and education of FEMA regions to lead national rollout of the LCAT
- An initial focus on hurricane states followed by additional representative states in all FEMA Regions in FY09-10
- Development of a web-based quantitative Resource Requirements Calculator (RRC) to identify commodity support requirements and distribution capacity for local, state, federal, and private partners during disaster response period
- Incorporation of RRC introductions and training into LCAT implementations with state emergency management agencies beginning in FY09

### Partnership with FEMA Private Sector Office

LMD has proactively strengthened its relationship with the private sector by:

- Hosting biweekly "Vendor Day" meetings intended to afford interested companies and vendors the opportunity to share information on their products and services.
- Conducting outreach to the U.S. Chamber of Commerce and trade associations to build awareness





- of FEMA Logistics processes and procedures.
- Including consideration of the private sector's role as part of the Demonstration Program's needs analysis

### Key Readiness Contracts

Regular contracts and Inter-agency Agreements (IAA) that provide an enhanced logistics readiness capability:

- Contractor Support (personnel/organic drivers/fleet management)
- Vehicle Maintenance Contract
- Supplies and Services IAA/General Services Administration
- Transportation Services IAA/General Services Administration
- National Bus Evacuation Readiness
- Plastic Sheeting (Blue Roof) Blanket Purchase Agreement
- Supplies and Services IAA/Defense Logistics Agency
- Logistics Supply Chain Management
- Logistics Management Transformation Initiative (LMTI)
- Responder Support Camp (RSC) Contract

### Professional Credentialing

In partnership with the Disaster Reserve Workforce, LMD completed the development of credentialing plans for the Logistics Disaster Reservist cadre. The credentialing plans are undergoing agency review and will be rolled out in the Fall.

