#### A. INCIDENT SUPPORT TEAM

#### Overview

- Federal, State and local emergency response officials may not be fully aware of FEMA's US&R Response System or a US&R Task Force's full capabilities and use. Upon activation by FEMA Headquarters and under the direction of the ESF-9 Leader, the US&R IST responds rapidly to an impending event (or one which has just occurred), assesses the need for and potential use of FEMA ESF-9 resources, communicates their tactical capabilities and provides support to state and local officials in managing the logistics for incoming task forces.
- Moreover, the IST recommends assignments to be accomplished by task forces, identifies task force support requirements and provides advice on the most efficient means of incorporating task forces into the response efforts of Federal, State and local officials on scene and at the various EOCs and management entities.
- It is NOT FEMA's intent to deploy an IST to directly manage state or local disaster response activities. Instead, the IST provides assistance in order to meet the needs of local government officials.

#### **Mission Statement**

"The mission of the IST is to provide federal, state and local officials with technical assistance in the acquisition and utilization of ESF-9 resources through advice, incident command assistance, management and coordination of US&R task forces and obtaining ESF-9 logistic support. "

FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING 10	/98
<u>OVERHEAD</u>	
INCIDENT SUPPORT TEAM	
Overview	
Officials may not be aware of	US
Response System.	
IST responds rapidly to assess ne	ed f
US&R TFs, identify their capabilitie	es a
provide support.	
IST recommends TF assignments.	
IST does not usually manage stat	e/loc
US&R activities unless requested.	
FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING 10	/98
VIEW GRAPH VI - A - 1	
INCIDENT SUPPORT TEAM	
Mission Statement	
"The US&R Incident Support Team was	
developed to provide a group of highly qualified specialists readily available	
for rapid assembly and deployment to	
a disaster area. The mission of the IST	
is to provide (ESF-9) Urban Search and	
Rescue management and support,	
provide technical assistance, logistical	
support and advice about US&R	
issues to public officials at the Federal,	
sente a parte sinelate a the redeful,	
State and local levels."	

# A. INCIDENT SUPPORT TEAM (continued)

## **IST Capabilities**

- The capabilities of the IST are:
  - Identifying the support needs of the FEMA ESF-9 resources.
  - Informing, Federal, State and local disaster officials about FEMA US&R response capabilities.
  - Providing State and/or local officials with technical expertise.
  - Making preparations for incoming ESF-9 resources, including the identification of special logistical support requirements.
  - Recommending appropriate mitigation measures.
  - Recommending activation of ESF-9 resources and/or technical elements.
  - Providing a mechanism for resupply of important tools, supplies and equipment for the ESF-9 resources.
  - Providing management of ESF-9 resources if requested by local officials and or the IC.
  - Providing assessment information to the disaster management officials at all levels.
- In addition, there may be occasions where a full US&R Task Force response is not warranted to support local search and rescue operations. Rather, the requirements may be for an individual specialist or a group of US&R specialists (i.e, Canine Search Specialists, Structures Specialists, etc.), or a composite of different disciplines. These resources are identified in FEMA's US&R database which the IST can access for dispatch.
- The initial mission of the IST is redefined after the field assessment process is performed, and the deployed ESF-9 resources arrive and become operational. In this case, IST personnel may be reassigned by the ESF-9 Leader as needed to support other technical assistance requirements, such as support Disaster Field Office (DFO) operations, and other state and local government relief operations. The IST Leader will periodically assess the continued need for the IST and recommend to the appropriate Federal official when a change in team assignment is appropriate.

2

FEMA	US&R RESPONSE SYSTEM
LOGIS	TICS SPECIALIST TRAINING 10/98
	<u>QVERHEAD</u>
	INCIDENT SUPPORT TEAM
•	IST Capabilities
•	Identifying the needs of ESF-9 resources.
•	Informing disaster officials
	about ESF-9 capabilities.
•	Providing officials with technical expertise.
•	Making preparations for
	incoming ESF-9 resources.
•	Recommending mitigation measures.
•	Recommending activation of ESF-9 assets.
•	Providing a mechanism for resupply.
•	Providing management of ESF-9
	assets if requested.
÷	Providing assessment info to disaster
FEMA	<del>ୱାଣ୍ଟେଣ୍ଡିବିମିହାନ୍ତି</del> ଗୀତି <del>ାଣ</del> ି at all levels.
LOGIS	TICS SPECIALIST TRAINING 10/98
	OVERHEAD
	VIEW GRAPH VI - A - 3
	INCIDENT SUPPORT TEAM
-	IST Capabilities
	<ul> <li>There may be occasions where a ful US&amp;R Task Force response is no warranted. Rather, the requirements ma be for an individual specialist or group of specialists.</li> </ul>
	<ul> <li>The initial mission of the IST is redefined after the field assessment process in performed, and the deployed US&amp;R Task Forces arrive and become operational.</li> </ul>

The IST Leader will periodically assess the continued need for the IST and recommend to the appropriate Federal official when a change in team assignment is appropriate.

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# VI. OVERHEAD

A. INCIDENT SUPPORT TEAM (continued)

#### **Development Criteria**

- The US&R IST was developed to be:
  - Consistent with the terminology and organizational structure of the Federal Response Plan, and National Interagency Incident Management System (NIIMS).
  - Representative of the primary disciplines involved in US&R operations.
  - Comprised of sufficient personnel to provide initial assistance at the Regional Operations Centers (ROC), state EOCs, DFOs and local EOCs (may be augmented as necessary).
  - Provide 24-hour coverage at EOC/DFO and other facilities for ESF-9.
  - Deployable within 2 hours of activation.
  - Outfitted with an Administrative Support Kit.

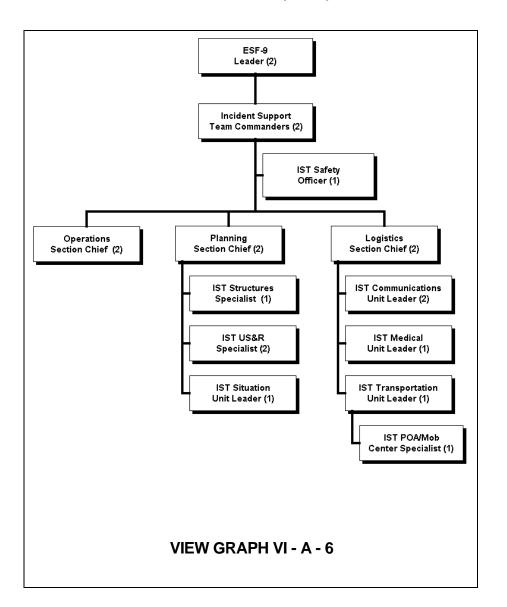
FEMA U	S&R RESPONSE SYSTEM
LOGISTI	CS SPECIALIST TRAINING 10/98
	OVERHEAD
	DEVELOPMENT CRITERIA
• 1	The US&R IST was developed to be:
•	Consistent with the terminology and
	organizational structure of the Federal
	Response Plan, and National Interagency
	Incident Management System (NIIMS).
•	Representative of the primary disciplines
	involved in US&R operations.
	Comprised of sufficient personnel to
	provide initial assistance at the Regional
	Operations Centers (ROC), state EOCs,
	DFOs and local EOCs (may be augmented
	as necessary).
	Provide 24-hour coverage at EOC/DFO
	and other facilities for ESF-9.
	Deployable within 2 hours of activation.
	Outfitted with an Administrative Support
	Kit.

VIEW GRAPH VI - A - 5

# A. INCIDENT SUPPORT TEAM (continued)

# **IST Organization Structure**

The advance element of the Incident Support Team (IST-A) represents FEMA's initial efforts to establish on-site management and support for anticipated or actual arrival of one or more US&R task forces at a disaster. The IST-A is comprised of the following 20 positions:

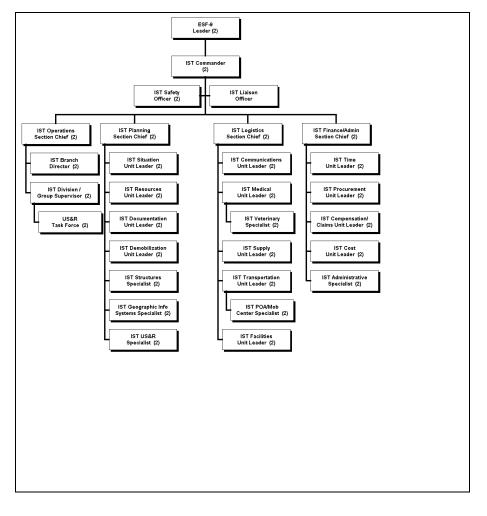


# IST ADVANCE (IST-A)

# A. INCIDENT SUPPORT TEAM (continued)

# **IST Expansion**

- An initial response of the IST may prove to be inadequate as the complexity and duration of an event escalates and/or the duties of the IST expand.
- At this point, positions may be filled with two persons each, depending on the present IST deployed and the need for 24hour coverage. The following organization structure depicts an expanded IST:



# EXPANDED INCIDENT SUPPORT TEAM

VIEW GRAPH VI - A - 7

# A. INCIDENT SUPPORT TEAM (continued)

#### The IST Logistics Section

- One of the primary responsibilities of the IST is to ensure that support is provided to the US&R Task Forces in a timely manner during all phases of a mission. This includes anticipating the potential logistical needs in the areas of resupply, medical support, transportation, facilities, search and rescue equipment, Base of Operations support, radio frequency assignment, etc.
- During any of these activities, the IST Logistics Section Chief, in close consultation with the Administrative/Finance Section Chief and the ESF-9 Leader, is responsible for ensuring that Federal procurement principles and practices are followed in all procurements.
- During the initial stages of the disaster, the FEMA DFO is not yet operational. Consequently, the IST will work closely with the State EOC and may provisionally be located at or near this facility. Top priorities during this phase for the IST Logistics Section will be responding to ESF-9 needs for transportation, communications and siting of the task force Base(s) of Operations.
- Once the DFO becomes operational, the IST will have access to the resources of 27 Federal agencies and departments, per the provisions of the <u>Federal Response Plan</u>.
- Some examples of the available support within the DFO are:

•	Medical items:	Public Health Service Veterans' Administration.	
•	Supplies and equipment:	General Services Administration USDA Forest Service	
•	Communications support:	Department of Defense General Services Administration USDA Forest Service	
•	Transportation:	Department of Transportation	
•	Depart	ment of Defense USDA Forest Service General Services Administration General Services Administration USDA Forest Service Department of Defense	•

FEMA	US&R RESPONSE SYSTEM
LOGIS	STICS SPECIALIST TRAINING 10/98
	OVERHEAD
	INCIDENT SUPPORT TEAM
_	Logistics Section
	One of the primary responsibilities of the
	IST Logistics is to ensure that support is
	provided to the US&R Task Forces in
	timely manner during all phases of
	mission.
	• During any of these activities, the IS
	Logistics Section Chief is responsible fo
	ensuring that Federal procuremen
	principles and practices are followed
	• During the initial stages of the disaster
	the FEMA DFO is not yet operational
	Consequently, the IST will work closely
	with the State EOC and will provisional
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	VIEW GRAPH VI - A - 8
	OVERHEAD
	INCIDENT SUPPORT TEAM
	INCIDENT SUFFORT TEAM
	Examples of available support:
•	Examples of available support:
•	Examples of available support: Medical items:
•	
•	
•	Medical items:
• • •	Medical items:
•	Medical items: Supplies/equip: GSA, FFS, DoD Communications: GSA, FFS
	Medical items: Supplies/equip: GSA, FFS, DoD
•	Medical items: Supplies/equip: GSA, FFS, DoD Communications: GSA, FFS

10/98

**FEMA Logistics** 

A. INCIDENT SUPPORT TEAM (continued)

#### **ESF-9** Resource Ordering

- ESF-9 resource requests originate primarily from three sources: local/state, the ESF-9 cell at the DFO and from activated US&R Task Forces.
- The initial ordering process for ESF-9 resources prior to a functioning DFO should originate at the local level after initial situation assessments are conducted.
- The request goes through local channels to the State EOC, which forwards it to the FEMA Regional Operations Center (ROC).
- The ROC then processes the request through the Emergency Support Team at FEMA Headquarters in Washington, DC.
- With the exception of the Initial Response Resources, all ESF-9 resources must be requested by the state before being processed by Federal agencies. Requests for ESF-9 resources will eventually be processed through the DFO after it becomes operational.
- During an incident, State ESF-9 requests may be communicated to the DFO, which forwards them to the ESF-9 Leader. Local/state US&R requests are typically for US&R Task Forces and technical specialists.
- The IST Leader may request additional ESF-9 resources, additional staffing for ESF-9 functions and logistical support for the ESF-9 cell. Such requests are forwarded to the ERT ESF-9 Leader.
- The US&R Task Forces may request logistical support, resupply and transportation. These resources are requested from the IST, which will forward the requests through the ESF-9 Leader to other appropriate agencies and ESFs within the DFO.
- The process for ordering supplies, equipment and personnel may vary, depending on the size and complexity of a particular disaster. However, basic ordering principles and procedures should be followed regardless of the situation.

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	&R RESPONSE SYSTEM
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	OVERHEAD
	INCIDENT SUPPORT TEAM
■ Re	esource Ordering
•	Requests originate from three sources:
	- local/state
	- ESF-9 cell at the DFO
	- US&R task forces.
•	The initial ordering process originates a
	the local level after initial situation
	assessment.
•	The request goes through local channels
	to the State EOC, which forwards it to the
	ROC.
	The ROC then processes the request.
	All US&R resources must be requested by
FEMA US	<sup>&amp; R</sup> tRE <sup>SP</sup> SYME <sup>S</sup> before being processed by
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	VIEW GRAMPHEND- A - 10
	INCIDENT SUPPORT TEAM
■ Re	INCIDENT SUPPORT TEAM
■ R(	esource Ordering
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• Ra	esource Ordering Local/state US&R requests are typically for US&R Task Forces and technical specialists. The IST Leader may request additional ESF-9 resources. Such requests are forwarded to the ERT ESF-9 Leader. The US&R Task Forces may request logistical support, resupply and
• R(	asource Ordering Local/state US&R requests are typically for US&R Task Forces and technical specialists. The IST Leader may request additional ESF-9 resources. Such requests are forwarded to the ERT ESF-9 Leader. The US&R Task Forces may request logistical support, resupply and transportation.

A. INCIDENT SUPPORT TEAM (continued)

## **Communications Unit**

- Communications equipment, distribution, maintenance, inventory and planning is provided by the IST Communications Unit Leader in the Logistics Section. The IST Communications Unit Leader also provides planning and communications logistical support to US&R Task Forces, as needed.
- IST Communications capabilities include:
  - Repeaters
  - Base station
  - Pagers
  - Cellular phones
  - Handheld radios (20)
- Requests by Task Force Leaders or IST members for additional radios and related equipment are reviewed by the IST Logistics Section Chief, approved by the IST Commander and processed by the IST Communications Unit Leader.
- Depending on the status of the disaster, equipment may be obtained by redistribution of on-site equipment, or by ordering through the DFO.
- Communications needs are planned for in advance by the IST Communications Unit Leader by participating in incident action and strategic planning.
- The need for equipment maintenance and repair is anticipated by having extra equipment when appropriate, to provide rotation and by having service technicians available to make prompt repairs.

FEMA	US&R RESPONSE SYSTEM
LOGI	STICS SPECIALIST TRAINING 10/98
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	INCIDENT SUPPORT TEAM
-	Communications Unit
	Comm equipment, distribution
	maintenance, inventory and planning are
	provided by the Communications Uni
	Leader.
	Requests are reviewed by the Log Section
	Chief, approved by the IST Leader and
	processed by the Comm Unit Leader.
	Equipment may be obtained by
	redistribution on-site or by ordering
	through DFO.
	Comm needs are planned for by
	participating in incident action and
	strategic planning.
	The need for equipment maintenance and
	repair must be anticipated.
	VIEW GRAPH VI - A - 12

9

A. INCIDENT SUPPORT TEAM (continued)

# Communications Unit (continued)

- Equipment inventory includes tracking to assure prompt return of communications and all other equipment, thereby providing accountability in case equipment is not returned.
- Communications equipment transferred from the Logistics Section is documented using FEMA Form 61-8 - Property Transfer Report.
- For property that is reported lost, stolen, or damaged, use FEMA Form 61-10 - Government Property Lost or Damaged.
- Communications planning requires the IST Communications Unit Leader to work closely with counterparts in the ROC, State EOC and the DFO.
- A Communications Plan (ICS Form 205) should be part of tactical and strategic plans. This should include:
  - Obtaining frequencies for ESF-9 resources to operate on.
  - Developing a communications plan for incident useage.

FEMA US&	R RESPONSE SYSTEM	
LOGISTICS	S SPECIALIST TRAINING	10/98
	OVERHEAD	
	INCIDENT SUPPORT TEAM	
	INCIDENT SUPPORT TEAM	
■ Co	ommunications Unit	
	Equipment inventory includes tra	acking to
	assure prompt return of commun	ications.
•	Communications equipment tra	ansferred
	from the Logistics Section is doo	
	using FEMA Form 61-8 - Property	Transfer
	Report.	
	For property that is reported los	t. stolen.
	or damaged, use FEMA Form 61-	
•	A Communications Plan (ICS F	orm 205)
	should be part of tactical and	strategic
	plans.	
	VIEW GRAPH VI - A - 13	

A. INCIDENT SUPPORT TEAM (continued)

#### **Transportation Unit**

- Maintains inventory of all transportation resources.
- Requirements during the disaster, beginning and ending at the Mobilization Center or other POA, is provided through the IST Transportation Unit Leader in the IST Logistics Section.
- The Federal government provides transportation for ESF-9 resources in order to minimize the demands on the affected State and localities.
- If local agencies volunteer local transportation, it may be used, as long as action planning objectives are met.
- Through contact with the IST Logistics Section Chief, IST US&R Specialist and the IST POA/MOB Center Specialists, the IST Transportation Unit Leader assures that transportation is available when and where needed. The IST Transportation Unit Leader should work closely with the IST Resources Unit Leader to assure status is tracked on transportation resources assigned to all ESF-9 activities:
  - Prepares transportation plan for all ESF-9 resources.
  - Arranges for all vehicle refueling and maintenance.

## **POA/Mobilization Centers**

- It is essential that an IST POA/Mobilization Center Specialist is assigned to the Mobilization Center and other areas to support task force movement into the affected area.
- The POA/MOB Center Specialist assumes responsibility for coordinating task force needs with the facility managers.
- This position also coordinates closely with the Task Force Leader, IST Facility Unit Leader and the IST Logistics Section Chief.

FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
OVERHEAD
INCIDENT SUPPORT TEAM
Transportation Unit
Requirements during the disaster is
provided through the Transportation Unit
Leader.
The Federal government provides
transportation for US&R to minimize the
demands on the affected State and
localities.
If local agencies volunteer local
transportation, it may be used.
The Transportation Unit Leader should
work closely with the Resource Status Unit
Leader to assure status is tracked on
transportation resources assigned to all
ESF-9 activities.
FEMA US&R RESPRENCE STRATEMI VI - A - 14
LOGISTICS SPECIALIST TRAINING 10/98
OVERHEAD
INCIDENT SUPPORT TEAM
POA/Mobilization Centers
It is essential that an IST POA/Mobilization
Center Specialist is assigned to the
Mobilization Center and other areas to
support task force movement into the
affected area.
The Designation of the second s
The Specialist assumes responsibility for
coordinating needs with the facility
managers.

 This position also coordinates closely with the Task Force Leader, Facility Unit Leader and the IST Logistics Section Chief.

#### A. INCIDENT SUPPORT TEAM

#### Mobilization Centers (continued)

- An IST POA/MOB Center Specialist will be represented at every Federal facility processing incoming or demobilized task forces. The Specialist:
  - Provides briefings and situation assessment information to the task forces and incoming ESF-9 resources,
  - Expedites task force assignments to field operations,
  - Coordinates between the task force and local jurisdiction,
  - Exchanges and provides DFO/ESF-9 and other relevant Point of Contact phone and radio frequency information.
  - Serves as the primary ESF-9 point of contact for all participating agencies at the Mobilization Center.

#### **Facilities Unit**

- The IST Facilities Unit Leader provides for workspace, maintenance, use coordination and set up of equipment and supplies for the IST.
- During the early stages of the disaster, IST members may be using facilities already established and operating, such as the ROC and state and local EOCs.
- The IST Commander should give direction to the IST Logistics Section as needed, to plan for and obtain necessary space for IST operations at the DFO and POA/MOB Center(s).
- The IST Facilities Unit Leader, working with the IST Logistics Section Chief, assures that the space and facilities provided meet team needs and are equipped, supplied and maintained to meet existing and future needs.
- Responsible for the health aspects for all food prepared for ESF-9 consumption. Assists the IST Supply Unit Leader in providing ESF-9 food, water and sanitation facilities.

FEMA	US&R RESPONSE SYSTEM
LOGIS	TICS SPECIALIST TRAINING 10/98
	OVERHEAD
	INCIDENT SUPPORT TEAM
•	Facilities Unit
	<ul> <li>The Facilities Unit Leader provides for workspace, maintenance, use coordination and set up of equipment and supplies in support of IST operations.</li> </ul>
	<ul> <li>The IST may already be using facilities such as the ROC and state and loca EOCs.</li> </ul>
	<ul> <li>The Logistics Section should plan and obtain space for IST ops at the DFO and MOA Centers.</li> </ul>
	The Facilities Unit Leader assures tha

A. INCIDENT SUPPORT TEAM (continued)

# **Supply Unit**

- Requests personnel, equipment and supplies for operations.
- Establishes on-site supply requisition procedures.
- Receives supplies and maintains an inventory of supplies on hand.
- Coordinates delivery of supplies to ESF-9 locations.

# **Medical Unit**

- The IST Medical Unit Leader provides medical service to the IST, serves as medical liaison with US&R task forces and the ERT, and supplies medical reports and medical care as directed by the IST Commander. The IST Medical Unit Leader provides direction to the IST Veterinary Specialist in providing canine services and assistance in some human needs.
- The IST Medical Unit Leader anticipates the need for medical supplies and services, based on incident action and strategic plans.
- The IST Medical Unit Leader assists the IST Supply Unit Leader to assure supplies are ordered and arrive as ordered to meet needs.
- The IST Medical Unit Leader assures medical services are provided, and documents illness or injury for ESF-9 personnel.
- The IST Medical Unit Leader, in concert with the IST Safety Officer, is responsible for developing the Medical Plan component for the Incident Action and Strategic Plans.
- This role involves performing health risk assessment of the disaster site and mitigating risks to US&R personnel.

LOGISTICS SPECIALIST TRAINING 10/98
OVERHEAD
INCIDENT SUPPORT TEAM
Medical Unit
The IST Medical Unit Leader provides
medical service to the IST, serves as
medical liaison with US&R resources and
the ERT.
The IST Medical Unit Leader anticipates
the need for medical supplies and
services, based on incident action and
strategic plans.
The IST Medical Unit Leader assures
medical services are provided, and
documents illness or injury for ESF-9
personnel.

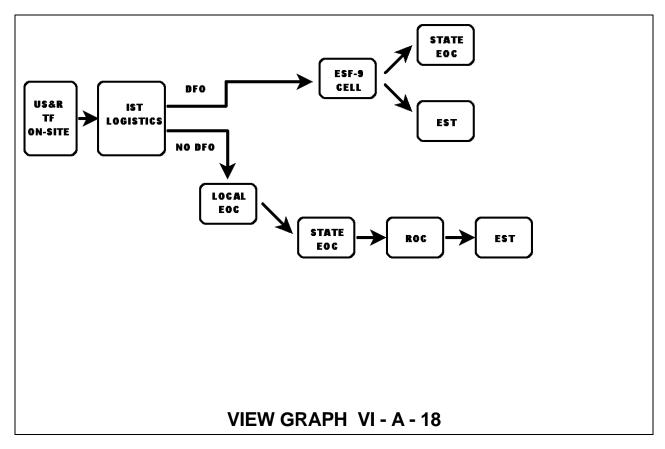
FEMA US&R RESPONSE SYSTEM

 The IST Medical Unit Leader develops the Medical Plan component for the IAP.

VIEW GRAPH VI - A - 17

A. INCIDENT SUPPORT TEAM (continued)

# ESF-9 Resupply Process



# **IST Administrative Support Kit**

Kit equipment categories:

- Administrative supplies
- Office/ADP equipment
- Communications equipment
- Medical equipment and supplies
- Shelter requirements

# B. INCIDENT ACTION PLAN

The operational procedures used by US&R task forces during deployments is based on the Incident Command System. Task force organizational structure, use of common terminology, reporting and documentation forms are all based on the ICS concepts.

The incident planning process used by task forces is also base on ICS concepts. It is important that we all understand the ICS planning process and how the Logistics Specialist contributes to the process.

# INCIDENT ACTION PLANNING

- It is essential that every incident be managed according to a plan. In the ICS, this plan is called the Incident Action Plan (IAP). IAPs are developed whenever:
  - Two or more jurisdictions are involved.
  - The incident continues into another operational period.
  - A number of organizational elements have been activated.
  - It is required by agency policy.
- Written action plans provide:
  - A clear statement of objectives and actions for the entire incident.
  - A basis for measuring cost and work effectiveness.
  - A method of providing accountability.
- Only one action plan is developed for each operational period for the entire incident.
- The development of the IAP is the responsibility of the agency or organization that has jurisdictional responsibility for the incident.
- It would be extremely rare for a US&R Logistics Specialist to be involved in or have input into the development of the IAP. However, a Logistics Section Chief on an ERT in a DFO would certainly be involved in its development.

OVERHEAD         INCIDENT ACTION PLAN         • IAPs are developed when:         • Two or more jurisdictions.         • Two or more jurisdictions.         • More than one ops period.         FEMA USAR RESPONSE SYSTEM         100ISTICS SPECIALIST TRAINING         • Agency requirement.         OUCERHEAD         • Agency requirement.         OUCERHEAD         INCIDENT ACTION PLAN         • Written action plans provide:         • Clear objectives/actions         VIEW GRAPH_VI B - 1         • Cost measurements	DVERHEAD INCIDENT ACTION PLAN	FEMA US	S&R RESPONSE SYSTEM
INCIDENT ACTION PLAN  I IAPs are developed when:  Two or more jurisdictions.  More than one ops period.  More than one ops period.  Several organizations/elements  Agency requirement.  OVERHEAD  NCIDENT ACTION PLAN  Mritten action plans provide:  Clear objectives/actions VIEW GRAPH VI B - 1  Cost measurements	INCIDENT ACTION PLAN  I LAPs are developed when:  Two or more jurisdictions.  More than one ops period.  More than one ops period.  More than one ops period.  Several organizations/elements  OVERHEAD  OVERHEAD  INCIDENT ACTION PLAN  MICHAENT ACTION PLAN  Written action plans provide:  Clear objectives/actions VIEW GRAPH VI B - 1  Cost measurements	LOGISTIC	S SPECIALIST TRAINING 10/98
INCIDENT ACTION PLAN  INCIDENT ACTION PLAN  INCIDENT ACTION PLAN  More than one ops period. FEMA USAR RESPONSE SYSTEM  INCIDENT ACTION PLAN  INCIDENT ACTION PLAN  Written action plans provide:  Clear objectives/actions VIEW GRAPH VI B - 1  Cost measurements	INCIDENT ACTION PLAN  I LAPs are developed when:  Two or more jurisdictions.  More than one ops period.  More than one ops period.  More than one ops period.  Several organizations/elements  OKERHEAD  OKERHEAD  INCIDENT ACTION PLAN  Written action plans provide:  Clear objectives/actions VIEW GRAPH VI B - 1  Cost measurements		
IAPs are developed when:         In Two or more jurisdictions.         More than one ops period.         FEMA USAR RESPONSE SYSTEM         OutSTLCS SPECIALIST TRAINING 10/9         OS Several organizations/elements         O Agency requirement. <u>OVERHEAD</u> INCIDENT ACTION PLAN         Written action plans provide:         Clear objectives/actions <u>VIEW GRAPH_VIB-1</u> Cost measurements	IAPs are developed when:         . Two or more jurisdictions.         . More than one ops period.         FEMA USAR RESPONSE SYSTEM         . Several organizations/elements         . Agency requirement. <u>OVERHEAD</u> INCIDENT ACTION PLAN     Written action plans provide:         . Clear objectives/actions <u>VIEW GRAPH_VIB-1</u> . Cost measurements		OVERHEAD
More than one ops period.     FEMA US&R RESPONSE SYSTEM  IOGISTICS SPECIALIST TRAINING 109      Several organizations/elements      Agency requirement.     OVERHEAD  INCIDENT ACTION PLAN  Written action plans provide:  Clear objectives/actions VIEW GRAPH_VIB-1  Cost measurements	More than one ops period.     More than one ops period.     FEMA US&R RESPONSE SYSTEM     IOUSTICS SPECIALIST TRAINING 1000     OUSTICS SPECIALIST TRAINING 1000     OUSTICES SPECIALIST TRAINING 1000     OUST		INCIDENT ACTION PLAN
More than one ops period. FEMA US&R RESPONSE SYSTEM  IOGISTICS SPECIALIST TRAINING      Agency requirement. OVERHEAD  INCIDENT ACTION PLAN  INCIDENT ACTION PLAN  Written action plans provide:  Clear objectives/actions VIEW GRAPH VI B - 1  Cost measurements	More than one ops period. FEMA US&R RESPONSE SYSTEM  IOGUSTICS SPECIALIST TRAINING      Agency requirement. OVERHEAD  INCIDENT ACTION PLAN  INCIDENT ACTION PLAN  Written action plans provide:  Clear objectives/actions VIEW GRAPH VI B - 1  Cost measurements	■ 1/	APs are developed when:
FEMA USAR RESPONSE SYSTEM       109         IODISTICS SPECIALIST TRAINING       109         • Several organizations/elements       •         • Agency requirement.       0200000000000000000000000000000000000	FEMA USAR RESPONSE SYSTEM       1000         LOGISTICS SPECIALIST TRAINING       1000         • Several organizations/elements       1000         • Agency requirement.       0VERHEAD         INCIDENT ACTION PLAN       1000         • Written action plans provide:       1000         • Clear objectives/actions       VIEW GRAPH_VIB-1         • Cost measurements       1000	•	Two or more jurisdictions.
<ul> <li>Several organizations/elements <ul> <li>Agency requirement.</li> <li><u>CVERHEAD</u></li> </ul> </li> <li>INCIDENT ACTION PLAN <ul> <li>Written action plans provide:</li> </ul> </li> <li>Clear objectives/actions <ul> <li>VIEW GRAPH_VI B - 1</li> </ul> </li> <li>Cost measurements</li> </ul>	<ul> <li>Several organizations/elements <ul> <li>Agency requirement.</li> <li><u>OVERHEAD</u></li> </ul> </li> <li>INCIDENT ACTION PLAN <ul> <li>Written action plans provide:</li> </ul> </li> <li>Clear objectives/actions <ul> <li>VIEW GRAPH VI B - 1</li> </ul> </li> <li>Cost measurements</li> </ul>		
OVERHEAD INCIDENT ACTION PLAN • Written action plans provide: • Clear objectives/actions VIEW GRAPH VI B - 1 • Cost measurements	OVERHEAD INCIDENT ACTION PLAN Written action plans provide: Clear objectives/actions VIEW GRAPH_VI B - 1 Cost measurements		S SPECIALIST TRAINING 10/98 Several organizations/elements
<ul> <li>Written action plans provide:</li> <li>Clear objectives/actions VIEW GRAPH VI B - 1</li> <li>Cost measurements</li> </ul>	<ul> <li>Written action plans provide:</li> <li>Clear objectives/actions VIEW GRAPH VI B - 1</li> <li>Cost measurements</li> </ul>		
Clear objectives/actions     VIEW GRAPH VI B - 1      Cost measurements	Clear objectives/actions     VIEW GRAPH VI B - 1      Cost measurements		INCIDENT ACTION PLAN
VIEW GRAPH VI B - 1	VIEW GRAPH VI B - 1  • Cost measurements	= v	Vritten action plans provide:
Cost measurements	Cost measurements		Clear objectives/actions
			VIEW GRAPH VI B - 1
Accountability	Accountability	•	Cost measurements
,		•	Accountability

B. INCIDENT ACTION PLAN

#### **OPERATIONAL PLAN**

- In the hierarchy of ICS action planning, the next level of planning is the Operational Plan.
- The Logistics Specialist does have a role in the development of the Operational Plan.
- The US&R Operational Plan is simply a plan that identifies the on-scene actions US&R task forces are taking to meet an Operational Objective identified in the IAP.
- The IAP does not describe how these activities are to be carrried out, only that the activity is needed. The ERT Operations Section would be responsible for accomplishing this objective. What would happen next?
  - ESF-9 would be tasked by ERT Operations to provide US&R assets to meet the objective.
  - ESF-9 would determine the level of US&R assets required and mobilize and deploy them.
- Assume two task forces are deployed along with an IST. The IST would develop the Operational Plan that identifies the onthe-ground strategy and tactics the task forces will implement to meet the US&R objective identified in the IAP.
- When an IST is deployed, the Operational Plan is put together by the IST Planning Section Chief with input from the IST staff.
- The IST Logistics Section Chief contributes to the development of the Operations Plan by providing logistical information that supports the actions or objectives identified in the plan. Logistical information provided by the Logistics Section Chief may also lead to changing a course of action due to lack of resources or the inability to support the planned action.
- The IST Logistics Section Chief does not provide logistical input to the Operational Plan in a vacuum. They depend on the task force Logistics Specialist for information.

FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
OVERHEAD
INCIDENT ACTION PLAN
Robert Adrick FEAR
Operational Plan
Identifies on-scene actions
Does not describe how to perform
IST would develop
Task forces would implement
Log Chief would contribute to plan
VIEW GRAPH VI B - 3

#### B. INCIDENT ACTION PLAN

#### **OPERATIONAL PLAN (continued)**

- What type of information do you provide that might be important to the IST Logistics Section Chief?
  - Supply deficiencies.
  - Equipment malfunctions.
  - Specialized equipment needs.
  - Safety issues.
  - Accomplishments.
- This information is relayed to the IST Logistics Section Chief through your Technical Team Manager.
- The IST Logistics Section Chief uses this information at the Operational Planning meeting when a tactic or strategy is discussed. They would know whether the tactic or strategy being discussed can be logistically supported, which would result in whether or not the tactic or strategy is achievable.
- In the absence of an IST, the burden of fulfilling the responsibility of the Logistics Section Chief during the planning process may fall upon you.
- You can keep informed of what the planning tactics and strategy area by reviewing the Operational Plan. This also helps prepare you for what logistical requirements may be needed during the operational period.
- In review, the IAP describes operational objectives in broad statements, one of which may involve US&R requirements. Example: Conduct US&R operations in communities on the barrier islands. The Operational Plan developed by US&R describes how they are going to conduct these operations.
- The IAP and the Operational Plan are similar in appearance. They both may include a communications plan, medical plan, weather forecast, safety message, etc. A map of the entire incident would be included in the IAP, whereas, a map in the Operational Plan would be limited to the US&R area of operations.

FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING	10/98
OVERHEAD	
INCIDENT ACTION PLAN	
<ul> <li>Operational Plan — Log input</li> </ul>	
Supply deficiencies	
Equipment malfunctions	
Specialized needs	
Safety issues	
Accomplishments	
FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING	10/98
VIEW GRAPH VI B - 4	
OVERHEAD	
INCIDENT ACTION PLAN	
Operational Plan	
If not IST, Log Chief develops	
Ops Plan should be reviewed	
IAP and Ops Plan are similar	
Map should be part of IAP	

B. INCIDENT ACTION PLAN

#### **OPERATIONAL PLAN (continued)**

- MST, USFS and other response entities develop similar Operational Plans to accomplish the operational objectives in the IAP that they are tasked to accomplish.
- At times, you may work with an agency having jurisdictional responsibility that does not use ICS. This means they would not have an IAP and give the Task Force Leader or IST Commander their operational objective verbally. It doesn't impact the way the task force or IST does its planning.

#### **OTHER PLANS**

- Although the Operational Plan is the primary plan you need to be familiar with, there are other types of plans that you might get involved in. These include:
  - Demobilization Plan.
  - Contingency Plan.
  - Transition Plan.
- Demobilization planning would occur on all deployments, whereas the Contingency and Transition plans may not be developed on all deployments.
- Demobilization Plan helps assure a controlled, safe, efficient and cost effective demobilization process.
  - It outlines how this process will be carried out.
  - Much of the responsibility for executing this plan lies with the Logistics personnel.
  - Many of the procedures in the plan deal with:
    - transportation.
    - communications.
    - equipment maintenance and inventory.
    - packaging, movement and loading of caches.
    - accountability of issued items.
- These are all procedures you deal with. If you have a system or process that would be efficient and timely in implementing the above procedures, you need to make them known so it can be put in as part of the Demob Plan.

FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING 10/98	
OVERHEAD	
<u>UXEAREAD</u>	
INCIDENT ACTION PLAN	
Other Plans	
Demob Plan	
FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING 10/98     Contingency Plan	
contingency r lan	
OVERHEAD	
Transition Plan	
INCIDENT ACTION PLAN	
Demob Plan	
Transportation	
- · · ·	
• Communications VIB - 6	
Equipment maintenance	
Cache movement	
Accountability	

#### VI. OVERHEAD

B. INCIDENT ACTION PLAN

#### **OTHER PLANS (continued)**

- Contingency Plan is put together to meet anticipated needed requirements for an event not yet certain to happen. If one is developed, you need to be aware of its contents. If one exists, you not only have to be concerned of providing task force logistical support for the tactics described in the Operational Plan, but have to be prepared to meet the logisitical requirements identified in the Contingency Plan if it is put into effect.
  - Contingency Plans can be put into effect within hours or even minutes depending on that the contigency is.
- Transition Plan is designed to provide for an orderly assumption of responsibilities from one group to another.
  - Whenever you are involved in a Transition Plan, this means the duties and responsibilities you have been performing for several operational periods is going to be assumed by someone else.
  - It is helpful to develop a checklist of key transition point to review or discuss with your replacement. This would include:
    - past actions you have taken.
    - equipment maintenance issues.
    - equipment replacement problems.
    - listing of issued property/equipment items.
    - inventory of equipment.
    - names and phone numbers of key contacts outside the task force, if any.
  - The US&R Field Operations Guide does not provide guidance on what some of the key transition points should be. You have to develop these on your own.

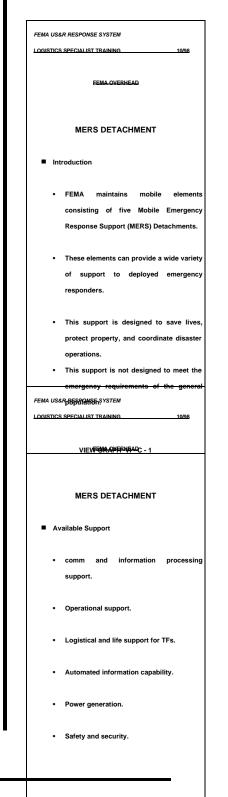
FEMA US&R RE	ESPONSE SYSTEM
LOGISTICS SPE	CIALIST TRAINING 10/98
	OVERHEAD
I	NCIDENT ACTION PLAN
Contin	ngency Plan
- contai	
• Fo	or anticipated needs
• Pr	ovide logistical support
FEMA US&R RE	ESPONSE SYSTEM
	CIALIST TRAINING 10/98
• Ca	n be put into effect quickly
	OVERHEAD
I	NCIDENT ACTION PLAN
Transi	tion Plan
• Pa	VIEW GRAPH VI B - 8 est actions taken
- 14	
• Eq	uipment maintenance
• Eq	uipment replacement
• Lis	sting of issues items
• Eq	uipment inventory
• Ke	ey contacts

## C. FEMA MERS

- The Federal Emergency Management Agency (FEMA) through the Mobile Operations Response Branch (MORB) maintains mobile elements consisting of five Mobile Emergency Response Support (MERS) Detachments.
- These mobile elements can respond rapidly and provide a wide variety of support to deployed emergency responders. This support is designed to be responsive to the needs of government emergency managers in their effort to save lives, protect property, and coordinate disaster operations. (This support is not designed to meet the emergency requirements of the general population.)

## **Available Support**

- The mission of the FEMA response support assets is to provide a wide range of support to FEMA Emergency Response Teams (ERTs), the Advance Element of the ERTs, Urban Search and Rescue (US&R) and other Federal, State, and local agencies at the scene of a disaster, emergency, special event,or exercise.
- To fulfill these needs, response resources from MERS will respond promptly and provide, as required:
  - Multi-media communications and information processing support.
  - Operational support; information and planning.
  - Logistical and life support for emergency responders.
  - Automated information and decision support capability.
  - Power generation.
  - Safety and security (facility, equipment and personnel) management and consultation.



#### C. FEMA MERS

#### **Support Concepts**

- Each deployment is tailored to meet specific emergency response requirements.
- Equipment and personnel can be pre-positioned to support response to forecasted emergencies or forecasted events.
- Resources may be driven or airlifted to event locations.
- Equipment can be airlifted by C-5, C-141, or C-130 depending on the specific system to be deployed.
- The mobile assets are self-sustaining and are fully operational in austere conditions.
- Most services will normally be provided in a building selected as an operating site. However, initial service can be provided directly from mobile equipment.

#### **Requests for Assistance**

- All requests should contain the following information:
  - Name and agency of the requestor.
  - Event/activity causing the request to be made.
  - Date(s) support requested.
  - Purpose of the requested support.
  - Support requirements.
  - Fund site.
- Urgent requests for immediate assistance, such as those following a disaster or emergency that occurs without warning should be called immediately to the National Emergency Coordination Center (NECC) at (202) 898-6100.

FEMA	US&R RESPONSE SYSTEM
LOGIS	TICS SPECIALIST TRAINING 10/98
	FEMA OVERHEAD
	MERS DETACHMENT
•	Support Concepts
	<ul> <li>Each deployment is tailored to meet specific emergency response requirements.</li> </ul>
	<ul> <li>Equipment/personnel can be pre- positioned.</li> </ul>
	Resources may be driven or airlifted.
	<ul> <li>Equipment can be airlifted by C-5, C-141, or C-130 depending on the specifics.</li> </ul>
	The mobile assets are self-sustaining.
FEMA	usennesponetieestenn normally be provided in
	TICS SPECIALIST BENEVED as an operating 1978.
	FEMA OVERHEAD
	VIEW GRAPH VI - C - 3
	MERS DETACHMENT
•	Requests for Assistance
	All requests should contain the following
	information:
	- Name and agency of the requestor.
	- Event/activity causing the request to
	be made.
	- Date(s) support requested.
	- Purpose of the requested support.
	<ul> <li>Support requirements.</li> <li>Fund site.</li> </ul>
	Urgent requests for immediate assistance,
	should be called immediately to the
	National Emergency Coordination Center

C. FEMA MERS

#### Requests for Assistance (continued)

- Other requests should be written and contain the required information. Submission of requests should be as follows:
  - Requests from Federal Field Elements and States should be submitted to the FEMA Regional Director in your area.
  - Requests from local governments should be submitted to the appropriate State Emergency Management Agency.
  - Requests from any sources not listed above should be submitted to FEMA, Response and Recovery Directorate, Operations Division, (202) 646-4129.

#### **Movement Timing**

- Estimated rate of travel: 50 miles per hour, (for non emergency event, driving is restricted to 8 hours per day, Monday-Friday.)
- Estimated time to arrive at the operations site:

Recall

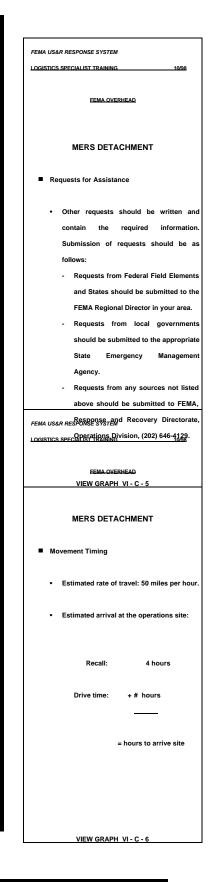
4 hours

Drive time or + air transport time # hours

= hours to arrive site

## **MERS Communications**

- Multi-Radio Van with the Secondary Antenna System
  - KU-Band Satellite Telephone.
    - Within 1 hours of arrival on site.
      - 48 telephone lines (2 T-1s).
      - 96 telephones (2/line) OR 48 dedicated telephones, or
      - 24 lines and a Real Time Video, or
      - a mix of shared and dedicated lines.
      - Secure or nonsecure data. voice or FAX.



# C. FEMA MERS

# MERS Communications (continued)

- KU-Band Satellite Video (two-way teleconferencing and full broadcast video
  - Two-way teleconferencing.
  - Full broadcast television transmission for Recovery Channel or Response/Recovery operations.
- Long-Distance Radio (High Frequency)
  - Arrival + 2 hours.
  - Secure and nonsecure data, voice, or FAX to other facilities that have HF radio capability.
- Local and Intermediate Range Radio (UHF/VHF)
  - Arrival + 1 hour.
  - Voice communications between operating sites and local emergency services.
  - Repeater, retransmission, and cross patching of UHF and VHF radios.
  - A limited number of hand-held FM radios are also available.
- Integrated Radio and Wire Communication
  - Arrival + 1 hour.
  - Allows an on-site field representative to talk directly to a distant headquarters or any working telephone.
- Line of Sight (LOS) Radio
  - Expanded telephone capability.
  - Arrival + 6 hours.
  - 21 telephone circuits with secure or nonsecure data, voice, or FAX.
  - Telephone service can be extended a maximum of 56 miles.
- High Frequency Radio System
  - Long distance radio.
  - Arrival + 8 hours.
  - Four voice and four data circuits for communication with Federal, State, and Local Emergency operations Centers via FEMA National Radio Network and Fema Regional Radio Network.

FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING	10/98
FEMA OVERHEAD	
MERS DETACHMEN	г
MERS Communications	
Multi-Radio Van	
KU-Band Satellite	
Local and Intermediate Ran     (UHF/VHF)	ge Radio
Integrated Radio and Wire 0	Communication
Line of Sight (LOS) Radio	
High Frequency Radio System	em
VIEW GRAPH VI - C - 7	

# C. FEMA MERS

# MERS Communications (continued)

# ■ INMARSAT

- Initial telephone service for advance response personnel.
- Arrival + 10 minutes.
- One telephone circuit providing world-wide secure and nonsecure voice, data, FAX service. Up to 5 telephone sets may be operated off the circuit.
- Integrated Digital Network Exchange (IDNX-90)
  - Multi-media interface.
  - Arrival + 2 hours.
  - Interface LOS, HF, KU Band Satellite, and landlines with the MERLIN and REDCOM Switchboards.
  - Provide LAN/WAN interface.
- REDCOM Switch
  - Telephone service.
  - Arrival + 2 hours.
    - 48 Circuits which will provide:
      - 144 shared telephone extensions, or
      - 48 dedicated telephones, or
      - a mix of shared and dedicated lines.
  - Secure or nonsecure data, voice or FAX.
- Expanded Merlin Switch
  - Telephone service.
  - Arrival + 2 hours.
    - 48 circuits (using 2 T-1s) which will provide:
    - 96 shared telephone extensions, or
    - 48 dedicated telephones, or
    - a mix of shared and dedicated lines.
  - Secure or nonsecure data, voice or FAX.
- File Server/6 Lap Top PCs/5 PCs/3 Laserjet III Printers
  - FEMA LAN/WAN access, automated data processing advisory and technical support.
  - Arrival + 4 hours.
  - Experienced in most commercial software as well as Local and Wide Area Network (LAN, WAN and Novell) ADP operations.

FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
EEMA OVERHEAD
MERS DETACHMENT
<ul> <li>MERS Communications</li> </ul>
• INMARSAT
Integrated Digital Network Exchange
(IDNX-90)
REDCOM Switch
Expanded Merlin Switch
File Server/6 Lap Top PCs/5 PCs/3
Laserjet III Printers
VIEW GRAPH VI - C - 8

# C. FEMA MERS

## MERS Logistics Support

- Electric Power Generation and Distribution
  - 400 KW generators.
  - Arrival + 4 hours.
  - Electrical Power and distribution provided via power cables and distribution panels to desired locations. Power is generally not supplied to existing building circuits.
  - Lighting for general area illumination.
- 175 KW Emergency Generator with UPS
  - Arrival + 4 hours.
  - Provide uninterrupted electrical power to critical systems (ADP, etc.).
  - Tractor trailer mounted.
- Utility Generators
  - Arrival + 2 hours.
  - 20 110 KW.
  - Truck mounted and trailer mounted.
- Heating, Ventilation and Air Conditioning (HVAC)
  - Arrival + 4 hours.
  - Heating or cooling provided through portable, temporary ducting system.
  - Requires generator power.
- Fuel Transport and Distribution
  - Upon arrival.
  - Diesel fuel resupply.
  - Two 3500 gallon tankers.
  - Three 2000 gallon tankers.
- Water Purification, Storage and Distribution
  - Arrival + 8 hours.
  - Reverse Osmosis Water Purification Unit (ROWPU).
  - Non-potable water transported by tanker from source to the purification unit for processing and transfer to storage bladders for distribution.

FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
EEMA OVERHEAD
MERS DETACHMENT
MERS Logistics Support
Electric Power Generation and Distribution
175 KW Emergency Generator with UPS
Utility Generators
Heating, Ventilation and Air Conditioning (HVAC)
Fuel Transport and Distribution
Water Purification, Storage and Distribution
VIEW GRAPH VI - C - 9

Property Accountability

# VI. OVERHEAD

C. FEMA MERS

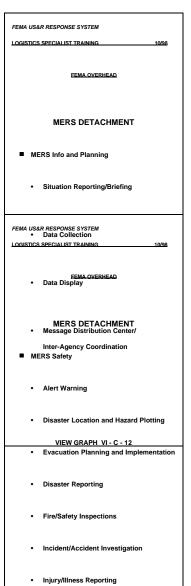
MERS Logistics Support (continued)	
<ul> <li>Emergency Response Team - Support (ERT-S)</li> <li>Upon arrival.</li> <li>Supports 100 people for 10 days.</li> <li>Subsistence - MREs.</li> <li>General Health and First Aid Supplies.</li> <li>OTC medications, First aid kits.</li> <li>MERS personnel trained in basic first aid.</li> </ul>	FEMA US&R RESPONSE SYSTEM LOGISTICS SPECIALIST TRAINING 1058 EEMA OVERHEAD MERS DETACHMENT
<ul> <li>Personal Hygiene         <ul> <li>Soap, towels, wash basins, shampoo, etc.</li> </ul> </li> <li>Personal Clothing         <ul> <li>Initial - rain gear, coveralls, underwear, etc.</li> <li>Long term - parkas socks, shoes (follow-on vehicle).</li> </ul> </li> </ul>	<ul> <li>MERS Logistical Support</li> <li>Emergency Response Team - Support (ERT-S)</li> <li>Personal Hygiene</li> <li>Personal Clothing</li> </ul>
<ul> <li>Sleeping</li> <li>Sleeping bags, cots, pillows, sheets, blankets.</li> <li>Administrative Supplies and Equipment</li> </ul>	<ul> <li>Sleeping</li> <li>Administrative Supplies and Equipment</li> <li>Fork lift - 3000 lb capacity</li> </ul>
<ul> <li>Basic office supplies - pens, paper, etc.</li> <li>Tables, chairs, lamps, etc.</li> <li>Fork lift - 3000 lb capacity</li> </ul>	FEMA US&R RESPONSE SYSTEM LOGISTICS SPECIALIST TRAINING 1098 VIEW GRAPH VI - C - 10
Logistics Management	FEMA-OVERHEAD MERS DETACHMENT
<ul> <li>Facility Management</li> <li>Logistics personnel experienced in site management.</li> <li>Acquisition Support</li> </ul>	<ul> <li>Logistics Management</li> <li>Facility Management</li> </ul>
<ul> <li>Government Commercial Credit Card.</li> <li>Warehouse Operation</li> <li>Logistics personnel experienced in warehouse</li> </ul>	Acquisition Support
management.	Warehouse Operation     Transportation Management

I.

# VI. OVERHEAD

# C. FEMA MERS

υ.	
Logis	stics Management (continued)
•	<ul> <li>Transportation Management</li> <li>Logistics personnel experienced in transportation management.</li> </ul>
•	<ul> <li>Property Accountability</li> <li>Logistics personnel experienced in property management.</li> </ul>
MER	S Information and Planning
•	<ul> <li>Situation Reporting/Briefing</li> <li>Prepare and submit SITREPS.</li> <li>Prepare and present periodic situation briefings.</li> </ul>
•	<ul> <li>Data Collection</li> <li>Provide central processing for data collection and analysis of information.</li> </ul>
•	<ul><li>Data Display</li><li>Prepare and maintain charts and graphs.</li></ul>
•	<ul> <li>Message Distribution Center/Inter-Agency Coordination</li> <li>Establish message distribution and action tracking.</li> </ul>
MER	S Safety
•	<ul> <li>Alert Warning</li> <li>Provide advice concerning existing or predicted adverse conditions which might require alerting of the population in the affected area.</li> </ul>
•	<ul> <li>Disaster Location and Hazard Plotting</li> <li>Provide advice concerning areas that are or will affected by disasters.</li> </ul>
•	<ul><li>Evacuation Planning and Implementation</li><li>Provide advice on population evacuation.</li></ul>



# C. FEMA MERS

## MERS Safety (continued)

# Disaster Reporting

- Advise disaster response organizations of current or pending actions.
- Fire/Safety Inspections Hazard Identification and Mitigation
  - Conduct fire and safety inspections.
  - Prepare inspection reports.
  - Provide technical advice regarding hazard abatement.
  - Liaison with environmental and safety personnel from federal, state, and local agencies.
  - Oversee compliance with FEMA, OSHA, EPA, DOT, State and Local Health, Safety and environmental regulations.
  - Assist with the identification of PFE and hazard mitigation requirements.
  - Monitor and document individual exposure to hazardous/harmful material.
- Incident/Accident Investigation
  - Investigate and prepare accident reports.
  - Conduct accident trend analysis and recommend preventative measures.
- Injury/Illness Reporting
  - Manage the Federal Employee Compensation Act claims process.
  - Coordinate actions between FEMA and the Dept of Labor Office of Workers Compensation Programs.

#### **MERS Security**

- On-site security planning and supervision
  - Security of operating site and equipment.
- Liaison/coordination with Law Enforcement
  - Acquire assistance, coordinate actions, and exchange information of mutual interest with law enforcement agencies.

FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
EEMA OVERHEAD
MERS DETACHMENT
MERS Security
On-site security planning and supervision
- Security of operating site and equipment.
Liaison/coordination with Law Enforcement
- Acquire assistance
- coordinate actions
- exchange information of mutual interest with law enforcement
agencies.

# F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

- The task forces comprising the FEMA Urban Search and Rescue (US&R) System rely on the availability and readiness of appropriate equipment and supplies to support disaster rescue operations. A comprehensive property system is essential for ensuring that this readiness is maintained.
- Accountability is also a key element in the terms and conditions of the *Memorandum of Agreement* between the task forces and FEMA. Attachment D of the document states specific cache accountability activity which must be carried out annually. (The text of Attachment D is in the appendix of this manual.
- To clarify terminology used extensively in this document, note the definitions of the following terms as found in FEMA documents:
  - Equipment tangible, nonexpendable property having a useful life of more than one year and an acquisition cost of \$5,000 or more per unit.
  - Supplies all tangible property other than equipment; meaning all tangible property with a useful life of less than one year and an acquisition cost of less than \$5,000.
  - Non-expendable property normally includes high-cost tools and equipment, such as generators, radios, power tools, medical equipment and technical equipment.
  - Expendable property normally includes such items as gloves, batteries, food, medications which have limited useful lives and are normally classified as supplies.
  - Personal property includes any items that are taken to the disaster by task force members that are not provided by FEMA or the sponsoring organization, such as cameras, radios, binoculars, etc.
- Any cache accountability system is contingent on two processes:
  - A comprehensive pre-mission inventory to set the baseline quantities of cache property, and
  - A process-oriented resource tracking system which documents any alteration to the inventory, whether due to training or mission activity, equipment going out of service for repair, or cache additions or deletions.

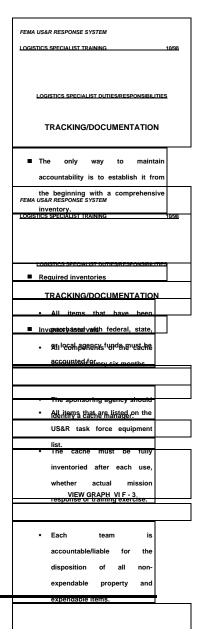
FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES
TRACKING/DOCUMENTATION
To clarify terminology used extensively
in this document, note the definitions
of the following terms as found in FEMA US&R RESPONSE SYSTEM FEMA documents:
LOGISTICS SPECIALIST TRAINING 10/98
Equipment
LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES • Supplies
TRACKING/DOCUMENTATION • Non-expendable property
<ul> <li>Any cache accountability system is</li> <li>Expendable property contingent on two processes:</li> </ul>
Personal property
A comprehensive pre-mission
inventory.
A process-oriented resource
trackinder W GR348HeinVIF - 1which
documents any alteration to
the inventory.
Only by establishing this baseline of
data, plus detail-oriented tracking, can
the cache be maintained in maximum
operational capacity at all times.

#### F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

- Only by establishing this baseline of data, plus detail-oriented tracking, can the cache be maintained in maximum operational capacity at all times.
- As a point of this process, ongoing maintenance and exercise (mechanical operation) of the cache tools and equipment must be performed between mobilizations. As such, there must be an organized system of equipment inventory, maintenance and routine operation to ensure that the cache is ready for immediate response.
- Within the task force, these activities are the responsibility of the Logistics Specialist. These personnel must track, distribute, maintain and account for all equipment and supplies in the task force cache.

#### **Cache Inventory**

- The only way to maintain accountability is to establish it from the beginning with a comprehensive inventory.
- Required inventories
  - All items that have been purchased with federal, state, or local agency funds must be accounted for.
  - All items that are listed on the US&R task force equipment list.
- Inventory Intervals
  - It is recommended that all components of the cache be inventoried at least every six months.
  - The sponsoring agency should identify an individual or individuals -- a cache manager -- to assume responsibility for the routine inventory, maintenance and inspection of the cache during non-mission periods.
  - The cache must be fully inventoried after each use, whether actual mission response or training exercise.
  - Each team is accountable/liable for the disposition of all non-expendable property and expendable items.



## F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### Cache Inventory (continued)

- Any fixed item lost, damaged, or destroyed, regardless of the circumstances, must be justified in writing to the Task Force Leader, sponsoring agency and FEMA.
  - Document on Government Property Lost or Damaged Certificate FEMA Form 61-10.
  - The cost of repair is charged to the appropriate entity that initiates the use of the cache (i.e., FEMA, state agency, local jurisdiction, etc.) for use, including training, simulation exercises and disaster response.
  - Consumable item use will be identified through the restocking process and charged to the appropriate agency, as for fixed assets.
- The inventory procedure for all phases of cache management will use computer-generated and maintained inventory databases.
  - The inventory database will be updated as required for equipment additions, deletions, or repairs.
  - Computer database applications allow much more freedom in cross-referencing items, keeping track of minimum stocking levels of consumable items and postmission reporting issues. They are effective in keeping track of vendor information and replacement cost calculations.
- Examples of pertinent databases are;
  - File Maker Pro
- Excel
   Fox Pro
- Q&A, Access •
- Microsoft Works
- It is imperative that a strict data backup system be maintained, with information stored on hard disk and/or floppy disk media.
  - Hard copy printouts will constitute non-digital backup sources for the inventory process.
  - The annotated hard copy should be filed, after the electronic inventory is updated, to provide an historical record of cache management.
  - On a deployment, four (4) copies of this hard copy should accompany Logistics Specialists with their other cache documentation.

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#### VI. OVERHEAD

#### F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### Cache Inventory (continued)

- A barcode system is utilized by several task forces with success. Once set up, this technology streamlines the inventory process and can perform several functions at once. Examples are:
  - Indicate minimum quantities to initiate reordering,
  - Indicate age of cache item and shelf life, if pertinent,
  - Indicate maintenance/servicing intervals.

#### **Manual Backup Inventory**

- It is recommended that each task force should maintain at a minimum a paper copy inventory system that employs "T" cards along with the itemized lists. Computers are ideal, but unless there are two of them with identically updated systems, they cannot be relied upon fully.
- The T card system will be color-coded for each cache subdivision as follows:
  - Rescue red
- Medical blue
- Technical yellow
- Logistics white
- Communications green
  - ·
- All information included on the T-card is also entered on the computer printout.
  - Each container, tool and kit will have a separate card listing pertinent info for the item and related equipment.
  - A workable scenario may be an individual container, packed as a comprehensive kit, may have a T-card. Or, there may be a T-card for each tool in the container when it is probably that the box's contents will be divided during operations.
  - Packing boxes using the kit concept allows the system to work with less repacking of tools and supplies and with the preparation and use of fewer T-cards. Planning in this area reaps tremendous rewards during deployments.

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#### VI. OVERHEAD

## F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### **Equipment Checks and Maintenance**

- Coordinating with the cache inventory every six months, all necessary tools and equipment checks, maintenance and exercise should be performed.
  - Notations of exercise, maintenance and repair should be made on the hard copy of the inventory list at the time of the routine cache inventory.
  - Items with limited shelf life, such as batteries, food, medicines, etc., should be evaluated at this time.
  - A system for tracking shelf life and rotation/reorder of stock must be addressed.

#### **FEMA Annual Inventory Requirements**

- According to Section IV, Part D, of the Memorandum of Agreement between the sponsoring jurisdictions and FEMA, a physical inventory must be taken of all US&R equipment acquired in whole or in part with FEMA funds. This inventory must be submitted to the US&R Program Manager on or before September 30 of each year.
- If your task force already maintains a standard format for inventory reporting which includes all information requested on the US&R Equipment Cache Inventory Report form, you may fill out the first page of the form and attach your inventory report to it. This avoids unnecessary administrative work.
- Information required in the annual inventory report includes:
  - Item Description a brief description of the item,
  - Item Identification Number the serial number, model number, Federal Stock Number, National Stock Number, or other identification number,
  - Quantity/Unit quantity and unit of measure,
  - Acquisition Cost Per Item cost of item at time of acquisition - not the fair market or depreciated value of item,
  - Total Cost quantity x acquisition cost

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# F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### FEMA Annual Inventory Requirements (continued)

- Reference Number original invoice number, order number, SF-122 transfer order number, or other reference number, if available,
- Source source of item; e.g. DLA, GSA, or private vendor.
- Percentage of FEMA participation if property was acquired with funds other than a matching grant, list cost share; if property owned by FEMA, enter "100%",
- Title holder- owner of property at time of report.

#### **Cache Inventory During Deployment**

- The Logistics Specialist will report any deficiencies through the Technical Team Manager.
- The Logistics Specialist will then ensure the integrity of the cache as it is moved from the cache storage location to the POD, and then to the POA and Mobilization Center. Finally, he/she will oversee the arrival of the cache to the BoO site and then ensure sufficient security for the cache as the cache component is set up. At this time, an inventory will be conducted to ensure that all cache boxes arrived. Any loss will be reported through the Technical Team Manager.
  - Logistics Specialists should not minimize the importance of this process. Valuable equipment can be lost during the transfer of the cache, and security problems often develop in disaster situations.
  - All pertinent inventory information should be noted on the inventory hard copy and updated on the electronic database as soon as practical.

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#### VI. OVERHEAD

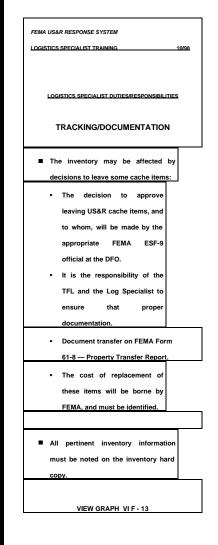
#### F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### Cache Inventory During Deployment (continued)

- When demobilization begins, a complete inventory and status check must be performed as the cache is readied for transport from the assigned work site to either a new assignment or return to the POD.
- The inventory may be affected by decisions to leave some cache items which would prove valuable to the affected jurisdiction.
  - The decision to approve leaving US&R cache items, and to whom, will be made by the appropriate FEMA ESF-9 official at the Disaster Field Office. This decision is made in conjunction with the Task Force Leader and representatives from the affected local jurisdiction.
  - It is the responsibility of the Task Force Leader and the Logistics Specialist to ensure that proper documentation of such, including the names of the officials approving the transfer, is noted.
  - Document transfer on FEMA Form 61-8 Property Transfer Report.
  - The cost of replacement of these items will be borne by FEMA, and must be identified in the shortfall/cost summary submission completed after the mission.
- All pertinent inventory information must be noted on the inventory hard copy list and updated on the electronic database as soon as practical.

#### **Post-Mission Inventory**

- Once home, the post-mission inventory and status check are extremely important for the subsequent readiness of the cache, and to ensure a complete paper trail for all logistics-related documentation involved with the mobilization.
  - A task force cache is expected to be returned to its initial state of readiness within 30 days of returning from the last mission.
  - The only exception would be specialized equipment which is being repaired or replaced by a distributor within the available time frame.



# F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### Post-Mission Inventory (continued)

- During this process, all items must be inventoried, cleaned, overhauled and checked for damaged prior to return to storage.
- Records of this activity must be transferred to the inventory database.
- The results of the inventory will be used to develop:
  - A <u>damage/loss report</u> identifying all tools, equipment and supplies which were expended, damaged, or lost during a mission. The basis for this task force-level report will come from notes made during the mission -- the various repair logs, the Logistics Specialist's personal mission notes and pertinent input to the IAP.

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- An <u>equipment performance report</u> should also be prepared, using mission notes and logs.
- These documents become part of TF documentation for permanent records, post-mission briefings and task force training.
- A <u>shortfall/cost\_summary</u> for the entire mission must be completed and forwarded to FEMA within ten days of returning home. This document should outline:
  - All items expended
  - All items damaged
  - All items lost
  - An analysis of task force organizational materials, equipment and supplies consumed in providing requested assistance. These costs will be reimbursed on a replacement cost basis.
- A rehabilitation or replacement cost summary must be submitted by the task force to FEMA within 30 days of returning from a mission. This document tracks rehab or replacement costs of damaged equipment if the cache item was used at the disaster site as authorized by FEMA.
  - FEMA will incur all costs associated with the resupply and rehabilitation of the cache for sanctioned missions.
  - To receive payment, the TF must submit replacement cost, initial purchase price and/or rehabilitation reimbursement requests and related receipts.

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#### 10/98

## VI. OVERHEAD

# F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

#### **Resource Tracking**

- The Logistics Specialist has primary responsibility for resource tracking during the mobilization, mission operation and demobilization phases for any training exercises or deployments.
  - The efficient management and tracking of the resources in the cache during a mission or training exercise is extremely important for the maximum utilization of the cache.
  - Coupled with this requirement is the organization of the cache and the sheltering of sensitive and/or perishable items.
  - The resource tracking system used on the disaster site must be efficient and comprehensive. Specialized or limited-supply items must be shared by different elements within the task force. Their availability and location must be tracked through the mission for the most efficient and effective utilization of these items.
  - The bottom line is: The Logistics Specialist must be able to locate all cache items at all time.
- As in the inventory process, a computer database will be the primary source regarding the location and status of any item.
  - Barcode systems have been particularly useful in this process, as the instrument can scan the equipment being issued and then scan the helmet barcode of the personnel to whom the item is being issued. This makes checkout a one-step process, as long as personnel accountability is being maintained.
- As in inventory, electronic resource tracking must be backed up by a secondary means. This is where T-cards have proven their value.
  - T-cards are utilized just like old-fashioned library cards, in that the card is pulled from the tool kit or cache box, the name of the personnel is noted with their work location and the card is then placed in the Equipment Issued file.
  - Should other personnel need that same item, the card can be pulled to find out who has the equipment and where they are working.

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# F. EQUIPMENT TRACKING/LOGISTICS DOCUMENTATION

# **Resource Tracking (continued)**

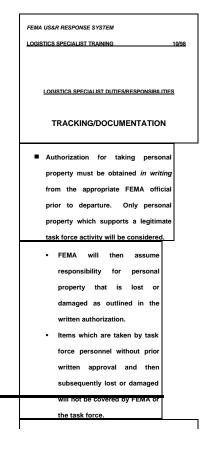
• When the item is returned and returned to service, the Tcard is removed from the Equipment Issued file and returned to the container storing the item.

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- If the item needs to go out of service for repair, the Tcard is transferred from Equipment Issued and placed in the Out for Repair file. If repairs can be made, the equipment will then return to service, as described above.
- The efficiency of this system is its speed and simplicity. Another factor is that no data is lost should electric power go down. As long as the Logistics Specialist operating this system captures the information and notes it on the appropriate card, the process is foolproof.

# Personal Property Taken on a Mission

- Authorization for taking personal property must be obtained in writing from the appropriate FEMA official prior to departure. Only personal property which supports a legitimate task force activity will be considered.
  - FEMA will then assume responsibility for personal property that is lost or damaged as outlined in the written authorization.
  - Items which are taken by task force personnel without prior written approval and then subsequently lost or damaged will not be covered by FEMA or the task force.



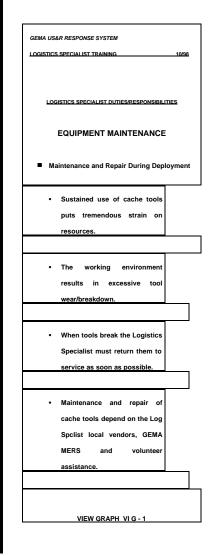
# G. EQUIPMENT MAINTENANCE

#### Maintenance and Repair During Deployment

- The FEMA equipment list specifies that all cache equipment should be relatively easy to maintain in the disaster environment with commonly available tools. However, sustained use of cache tools, accompanied by their misuse by fatigued or untrained operators, puts tremendous strain on these resources.
- The typical US&R working environment, even in the best of conditions, will result in excessive tool wear and breakdown.
- It is the responsibility of Logistics Specialists to ensure that tools and equipment are available for use during deployment. When tools break down, the Logistics Specialist must return them to service as soon as possible.
- Successful maintenance and repair of cache tools and equipment during a deployment depend on more than just the mechanical aptitude of Logistics Specialists. It also depends on the local vendors, FEMA MERS and volunteer assistance.
- In-depth knowledge of cache tools and equipment must be coupled with careful packing of every needed spare part and maintenance tool to do the job.
- A portable cache maintenance and repair shop must be created that is comprehensive, yet not too big as to create excess cache weight. How well the Logistics Specialists plans this shop has a direct bearing on their ability to keep tools running once the task force is in the field.

#### Identifying/Planning for Field Maintenance and Repair

- The development of field maintenance and repair capabilities begins with a thorough familiarity with all cache tools and equipment.
- To attain this level of familiarity, cache tools and equipment must be operated for extended periods in a variety of conditions.



#### G. EQUIPMENT MAINTENANCE

#### Identifying/Planning for Field Maintenance and Repair

- Logistics Specialists must identify design problems which affect serviceability and repair considerations in the field.
- All such problems must be thoroughly researched, with maintenance and repair strategies identified.
- Once this information is compiled, Logistics Specialists will have to package all necessary tools to perform the maintenance and repairs.
- Task forces should acquire tools that have similar maintenance and repair requirements. This is particularly true when the task force has multiple units of a certain cache tool. For example, task forces should purchase chain saws that are the same brand in order to have uniform maintenance procedures, fluids and spare parts.
- Logistics Specialists that are in the early stages of cache acquisition should confer with their colleagues on other task forces to learn from the acquisition experience of others.
- If a tool consistently proves unreliable during testing, even when operated by trained personnel, Logistics Specialists should endeavor to replace it.
  - Continuous repair headaches during training will become nightmares during a ten-day deployment.
  - Conversely, high-quality tools that are reliable, easy to operate and uncomplicated to maintain will pay for themselves.
- The FEMA equipment list is not written to mandate specific brand names - task forces can replace required components with comparable items made by other manufacturers.
  - The same holds true for cache equipment which has complex maintenance and repair procedures that are difficult to perform in the field.
  - Currently, manufacturers are making advances in tools technology, and they are even producing new tools designed specifically for US&R applications.

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FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING 10/98	
LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES	
EQUIPMENT MAINTENANCE	
Identifying/Planning for Field Maintenance	
<ul> <li>Log SpcIsts must identify</li> </ul>	
design problems that affect	
serviceability and repair in the	
field.	
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requirements.	
	-
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unreliable Logistics Specialists	
should endeavor to replace it.	
The FEMA equipment list is not	
written to mandate specific	
brand names.	
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VIEW GRAPH VIG-2	
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#### G. EQUIPMENT MAINTENANCE

#### Identifying/Planning for Field Maintenance and Repair

- In the case of tools which use up parts such as power saws with several types of blades, will require the Logistics Specialists to estimate the operational life of each type of blade in order to decide how many spares of each type to pack. This process must be repeated whenever a cache tool has multiple blades or attachments.
- Logistics Specialists should compile lists of the total number of disposable alkaline batteries in all required sizes that would be needed during a full deployment.
  - These totals are derived by adding up the total number of batteries in each size that are required to initially power all battery-powered cache equipment.
  - Logistics Specialists should estimate how many hours of operation a group of fresh batteries provides this cache equipment.
  - The final step is to compare this figure with the total operating time that Logistics Specialists estimate the equipment will be used during a deployment.
  - This same multiplication process is required for gauging appropriate supplies of spare parts, such as belts, spark plugs, fluids, lubricates, etc., that form an integral form part of cache maintenance and repair shop.
  - Logistics Specialists must plan for ten days of demanding tool and equipment operation.
- Detailed tool use and repair logs will enable Logistics Specialists to track this information for all cache tools and equipment.
  - The tool usage log tracks when upcoming maintenance procedures are due. It will also document which tools have been found most useful to task force personnel for US&R operations.

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	LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES
	EQUIPMENT MAINTENANCE
■ Ide	entifying/Planning for Field Maintenance
•	Power saws with several types of
	blades will require the Log
	SpcIsts to estimate the life of
	each type of blade in order to
	decide how many spares of
	each type to pack.
•	Log Spclsts should list the total
	number of disposable batteries
	in all required sizes.
•	Detailed tool use and repair logs
	will enable Logistics Specialists
	to track this information for all
	cache tools and equipment.

#### G. EQUIPMENT MAINTENANCE

#### Identifying/Planning for Field Maintenance and Repair

- The usage log during deployment will simply be the same document used to record training hours involving the tool.
- The log also indicates how much training task force personnel received regarding the use of the tool.
- The tool repair log documents intervals when the tool was out of service because of breakdown. In the case of multiple log entries, Logistics Specialists will be able to identify tool design problems or personnel training deficiencies.
- The tool repair log during a deployment will also be the same document used to track equipment repairs between deployments.

#### **Prevention of Field Maintenance and Repair**

- Before a task force is deployed, Logistics Specialist should do everything possible to minimize the amount of maintenance and repair of tools and equipment they will have to do in the field.
- Task forces should purchase tools that are reliable and easily maintained. Tools that require extensive off-site maintenance and repair procedures should not be part of a US&R task force cache.
- Field exercises involving extensive cache tool use have identified that several tools listed in the FEMA Equipment List are not powerful enough for US&R operations. Such tools should not be taken with the cache.
  - These field exercises have also identified insufficiently trained task force personnel as a major source of tool breakdown.
  - Tool training is an ongoing process, and Logistics Specialists play a major role in teaching correct operating procedures. It is in the interest of the Logistics Specialist to be diligent in this task.

FEMA US&R RESPONSE SYSTEM
LOGISTICS SPECIALIST TRAINING 10/98
LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES
EQUIPMENT MAINTENANCE
Prevention of Field Maintenance and Repair
<ul> <li>Logistics Specialist should minimize the amount of maintenance and repair of</li> </ul>
tools they will have to do in the field.
neru.
<ul> <li>Task forces should purchase tools that are reliable and easily maintained.</li> </ul>
<ul> <li>Field exercises involving extensive cache tool use have identified that several tools</li> </ul>
listed in the FEMA Equipment
for US&R operations.

# G. EQUIPMENT MAINTENANCE

#### **Field Reference Resources**

- As part of the portable shop, Logistics Specialists should prepare shop manuals which have tool diagrams and include step-by-step maintenance and repair instructions.
  - As soon as a tool arrives at the cache storage facility, the owner's manual should be removed from the tool packing box and stored in a master manual file.
  - As soon as possible, the Logistics Specialist should make a minimum of three photocopies of the manual.
  - One copy will go with the tool in the cache box and the other two copies will become part of two task force shop manuals.
  - Two manuals are prepared in case one is lost. Under no circumstances, should both manuals be removed from the cache repair area.
  - Extra copies of parts lists can be made into a parts list manual. This allows support personnel to research parts numbers without using the shop manual.

# Cache Repair Area in the Base of Operations

- A cache repair area should be an integral of the cache storage area in the task force's Base of Operation during a deployment.
  - The cache repair area should be in a protected part of the cache storage, where Logistics Specialists and support personnel can work without interruption and are protected from the elements.
  - The cache repair area should also be secure so that nothing can be left or removed without the knowledge of the on-duty Logistics Specialists.

	A US&R RESPONSE SYSTEM STICS SPECIALIST TRAINING 10/98
	LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES
	EQUIPMENT MAINTENANCE
•	Field Reference Resources
•	Owner's manual should be removed and stored in a master manual file.
•	Log SpcIsts should make a minimum of three photocopies of the manual.
•	One copy will go with the tool in the cache box and the other two copies will become part of two task force shop manuals.
	Extra copies of parts lists can be made into a parts list manual. This allows <i>usaR RESPONSE SYSTEM</i> support personnel to research parts parts SPECIALIST TRAINING numbers without using the shop manual.
	LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES VIEW GRAPH VI G - 5
	EQUIPMENT MAINTENANCE
•	Cache Repair Area in the Base of Operations
	<ul> <li>The cache repair area should be in a protected part of the cache storage.</li> </ul>
	<ul> <li>It should be secure so that nothing can be left or removed without the knowledge of the Log Specialists.</li> </ul>

#### 10/98

# VI. OVERHEAD

#### G. EQUIPMENT MAINTENANCE

#### Cache Repair Area in the Base of Operations (continued)

- All tools and equipment that are brought to the cache repair area must be accompanied by a written statement indicating what appears to be wrong with the tool ("It won't start."), accompanied by a description of the circumstances of the breakdown ("Following twenty minutes of cutting timbers for shoring, the saw would not start after being refueled.")
  - Having a written statement attached to the out-of-service tools allows the Logistics Specialist to repair it at his or her convenience.
  - The written statement also becomes an important entry in a tool repair log. If the problem is recurring, the information may become the basis for a justification for replacing the tool with a more reliable model.

#### **Cache Maintenance**

- Once Logistics Specialists assemble and package tools and equipment into a standing US&R task force cache, they will need to design and implement a periodic program of equipment maintenance and rotation of stock.
  - Only through such a program can a large cache kept operationally ready for immediate deployment.
- The first requirement for an equipment maintenance and stock rotation program is a secure cache storage area, ideally with an adjoining shop/work space.
  - For US&R task forces that store their cache at their respective POD, adjacent work space may be available for periodic use by discussing the issue with POD officials.
  - If these arrangements cannot be made, the task force may have to transport its cache to space available to the sponsoring agency for each maintenance interval.

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LOGIST	ICS SPECIALIST TRAINING 11	0/98
Ī	OGISTICS SPECIALIST DUTIES/RESPONSIBILITIES	
	EQUIPMENT MAINTENANCE	
-	Cache Maintenance	
•	A periodic program of equipment	
	maintenance and rotation of stock will	
	keep the cache operationally ready.	
•	The first requirement is a secure	
	cache storage area, with an shop/work	
	space.	
•	For caches stored at the POD,	
	adjacent work space may be available	
	for use by discussing the issue with	
	POD officials.	
	If not, the task force may have to	
	transport its cache to space available	
	to the sponsoring agency for each	
	maintenance interval.	

#### G. EQUIPMENT MAINTENANCE

#### Cache Maintenance (continued)

- The second requirement for an equipment maintenance and stock rotation program is complete cache inventory.
  - The inventory should be a manual T-card system, backed up by a computer database. The system should be designed to have separate entry for every tool and piece of equipment included in the cache.
  - In the case of multiples of the same tool, each should be identified with a unique number or other designation. The maintenance and serving of a tool should follow the same tracking process as when it is deployed operationally.
  - Do not forget to include items that will be procured when the task force is mobilized. That way, the inventory is current even when these last-minute additions are procured.
- The required intervals for tool operation and service will be indicated in the operator's manual, produced by the manufacturer and included with the tool at time of purchase.
  - If sufficient information is included in the manual, contact the manufacturer directly. Do not assume that, for example, one brand of hydraulic rescues tool uses the same fluid as another.
  - Important items to look for in the operator's manual are:
    - Break in procedures.
    - Ignition services.
    - Regular adjustments, and at what interval.
    - Oil change intervals.
    - Can procedures be done in-house, or be sent out.

FEMA U	S&R RESPONSE SYSTEM
LOGIST	CS SPECIALIST TRAINING 10/98
Ľ	ogistics specialist duties/responsibilities
	EQUIPMENT MAINTENANCE
-	Cache Inventory
•	The inventory should be a manual T-
	card system, backed up by computer
	database.
• •	For multiples of the same tool, each
:	should be identified with a unique
	number or other designation.
• 1	Do not forget to include items that will
I	be procured when the task force is
	nobilized.
•	The required intervals for tool
	operation and service will be indicated
i	n the operator's manual, produced by
1	he manufacturer and included with
1	he tool at time of purchase.
	VIEW GRAPH VIG-8

#### G. EQUIPMENT MAINTENANCE

#### Cache Maintenance (continued)

- The original operator's manual should be removed from the tool box at the time of receipt. The original manual should be filed in a master file, while photocopies of the manual can be kept with the tool in the cache box and in a shop manual kept in the cache shop/work space.
  - ensure that you also have a copy of the operator's manual for cache items that will be provided by another jurisdiction which is a member of the task force, etc.
  - compile a list of tools with similar service intervals so work can be done at once.
- Logistics Specialists need to enlist the help of qualified task force personnel during the maintenance process. Hands-on time keeps the personnel familiar with the tools. Logistics Specialists can also use the time to review correct operating procedures for each tool. At all times, the Logistics Specialist is in charge of operating and servicing the tools.
- Tool use during training exercises can count for a scheduled operation interval. Just be sure that the maintenance system ensures that follow-up tool servicing is completed. Moreover, take care that tools for which that you have multiples are rotated through training exercises.
- A typical minimum operation and service schedule for hydraulic tools and tools with internal combustion engines is one year. Sophisticated high-tech tools, such as communication ropes and fiber optic search equipment, should be operated and serviced every six months, as a minimum.
- Electrical equipment does not have to be operated and serviced annually. In the case of this and similar equipment that does not have to be operated often, Logistics Specialists should perform visual and performance checks as suggested by the manufacturer.
- Logistics Specialists need to establish minimum numbers of spare parts for tools and equipment to always have on hand in the cache shop/work space.
   When spare parts are used during servicing intervals, an automatic reorder procedure needs to be in place.

# G. EQUIPMENT MAINTENANCE

# Periodic Testing and Certification

- Logistics Specialists must plan for periodic testing and certification of tools and equipment by outside entities when this is required by the manufacturer, OSHA, NFPA and NIOSH.
- This process may include certification of rescue chains and analysis of fluid in hydraulic tools.
- Utilize the contacts and resources of the sponsoring agency's vehicle maintenance department in this process.
- Hazardous materials specialists will provide information regarding periodic calibration requirements of atmospheric monitors. They also may be able to perform the procedure themselves in-house.
- Repackaging of serviced tools and equipment into the cache
  - The Logistics Specialist must follow the manufacturer's procedures for repackaging a tool or equipment after it has been serviced.
  - In many cases, this involves the purging of a fuel from an internal combustion engine. Because the fuel is a hazardous material, make sure your purging process is consistent with DOD and commercial carrier requirements for transport.
  - Remove dry cell batteries from equipment so that they do not corrode contacts.

# **Tool and Equipment Evaluation**

- Ongoing tool and equipment evaluation is an important role of the US&R task force Logistics Specialist, and much of the basis for such evaluation comes from operating and service records.
- Recent experience during task force training exercises has resulted in the characterization of several rescue tools on the FEMA US&R Task Force Equipment List as "inadequate" for US&R work.

FEMA US&R RESPON	SE SYSTEM	
LOGISTICS SPECIALIS		10/98
LOGISTICS SPE	CIALIST DUTIES/RESPONSIBILITIE	<u>s</u>
EQUIPN	IENT MAINTENANCE	
Periodic Tes	sting and Certification	
- Periodic res	sing and certification	
Periodic	testing of tools and	
equipme	ent by outside entities	
is r	equired by the	
manufac	cturer, OSHA, NFPA	
and NIO	SH.	
• This p	rocess may include	
certifica	tion of rescue chains	
	nalysis of fluid in	
hydrauli	c tools.	
	the contacts and	
	es of the sponsoring s vehicle maintenance	
	ent in this process.	
VIE	W GRAPH VIG-10	

# G. EQUIPMENT MAINTENANCE

#### Tool and Equipment Evaluation (continued)

- Once task force personnel have been trained in the safe operation of a cache tool, Logistics Specialists should listen to the feedback regarding the tool's operational performance.
- Logistics Specialists should also make notes for later discussion about effective tools that break down constantly, perform erratically, or are configured so that routine maintenance is difficult without special tools or facilities.
- This type of information should then be compiled by the Logistics Specialist and communicated to the FEMA US&R Logistics Subcommittee by the US&R Task Force Leader.

#### **Rotation of Stock**

- US&R task force Logistics Specialists need to identify those items in their cache that have a limited shelf life and thus need to be rotated at a given interval.
- Examples of cache items with a limited shelf life are:
  - Alkaline batteries one year.
  - MREs (meals, ready to eat) 4+years.
  - IV fluids/controlled drugs in the medical cache varies.
  - Water
  - The shelf life of the cache item must follow the manufacturer's recommendations.
  - The manufacturer's recommended shelf life can be shortened by environmental extremes. As a result, Logistics Specialists must ensure that temperatures in the cache storage facility do not exceed storage guidelines as indicated by the manufacturer. If the guidelines are exceeded, these items may have to be stored elsewhere.
  - Each group of items with limited shelf life should be marked by date or batch number. Individual entries for these items in the inventory will include this marking.
  - The Logistics Specialists need to devise a system for use of items nearing their expiration date and for subsequent resupply of a fresh batch of the items.

FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING 10/98	
LOGISTICS SPECIALIST DUTIES/RESPONSIBILITIES	
EQUIPMENT MAINTENANCE	
Tool and Equipment Evaluation	
Tool evaluation is important	
and much information comes	
from operating and service	
records.	
Logistics Specialists should	
listen to the feedback	
regarding the tool's operational	
performance.	
Notes should be made about FEMA US&R RESPONSE SYSTEM	
effective tools that break down LOGISTICS SPECIALIST TRAINING 10/98	
constantly or perform	
erratically.	
This information should be  EQUIPMENTEMAINTHENTEMATE	
Logistics Subcommittee.	
Rotation of Stock	
VIEW GRAPH VI G - 11	
<ul> <li>Items in the cache that have a</li> </ul>	
limited shelf life must be	
identified and rotated at a	
given interval.	
Examples of cache items with a	
limited shelf life are:	
- Alkaline batteries - one year.	
- MREs - 4+years.	
- IV fluids/controlled	
drugs	
- Water	
The shelf life of the cache item	
must follow the manufacturer's	

#### G. EQUIPMENT MAINTENANCE

#### Documentation

- Logistics Specialists need to devise a documentation system which captures all phases of tool maintenance and stock rotation. The operation, servicing and reorder elements of the system should form a part of the tracking function of the cache inventory.
- Hours of operation and repair procedure data can be noted in individual tool entries in the cache inventory, backed up by written entries in use and repair logs.
- Logistics Specialists need to produce written procedures for repair requests. The requests must include feedback to the originator, with complete information about the circumstances of the tool or equipment breakdown.
- The minimum spare part inventory must be maintained by an automatic reorder procedure when a spare part is removed from the inventory.
- The repair log must provide a way to track the repair history of a particular tool over time. This is valuable information for tool evaluation.
- Do not forget to include in your use and repair log all the tool and equipment items that will be pulled off units, be provided by another jurisdiction which is part of the task force, or be purchased at the last minute from a vendor when the task force mobilizes.
- Any service and rotation documentation system must be manual, with a database backup, and be user-friendly.

FEMA US&R RESPONSE SYSTEM	
LOGISTICS SPECIALIST TRAINING	10/98
LOGISTICS SPECIALIST DUTIES/RESPONSIBILI	TIER
EQUIPMENT MAINTENANCE	
Documentation	
<ul> <li>Log SpcIsts should devise a</li> </ul>	
system that captures all tool	
maintenance/stock rotation.	
Documentation should includes:	
- Hours of operation and repair	data
- Procedures for repair reques	ts
- Minimum spare parts invento	
- Repair log to track histories	.,
- Repair log to track histories	
Any service and	
documentation system must	
be manual, with database	
backup, and user- friendly	
VIEW GRAPH VI G - 13	

# G. EQUIPMENT MAINTENANCE

# CACHE EQUIPMENT TROUBLESHOOTING AND MAINTENANCE

#### Stanley Power Equipment

- General information and safety precautions
  - Do not attempt to locate hydraulic leaks by feeling around hoses and fittings with bare hands, as pin-hole leaks can penetrate the skin.
  - The fitting on the right-hand side (near the fuel tank) is the pressure (fluid out) fitting.
  - The system electrical needs are for a 12V system.
  - Water flow for the chain saw is one-to-three gallons-perminute.
- Before starting the unit:
  - Check levels of fuel, oil and hydraulic fluid.
  - The tank sight must be dark, indicating the hydraulic fluid level is correct.
  - Make sure that all hoses are connected for correct flow direction to and from the tool attachment be used.
  - The temperature of the fluid must be 50 degrees F minimum to operate. Colder fluid temperatures reduce the pressure in the hoses. In a colder climate, keeping the unit covered when not in use results in a faster warm-up.
- Maintenance and handling:
  - Always remove the faspin from the 5,8 gallon position before shutting down the engine.
  - Foam at the hydraulic tank indicates air in the lines. Tighten all suction line fittings and clamps.
  - Remove water that is in the system by removing the fitting from the pressure side (near the fuel tank) and pump fluid into a five-gallon container. Allow the water to settle to the bottom, and then carefully pour the fluid back into the tank, making sure the water is not returned to the tank.
  - Change the filter after 200 hours of operation.
  - The fuel tank capacity is five gallons.
  - The hydraulic fluid reservoir holds 2.7 gallons.

G. EQUIPMENT MAINTENANCE

# CACHE EQUIPMENT TROUBLESHOOTING AND MAINTENANCE Stanley Power Equipment (continued)

- Adjustments
  - Readjust the chain after the first 30 minutes of operation.
  - Follow owner's manual regarding the spark plug gap.
- Parts List:
  - Hydraulic fluid: Baldwin PT-289
  - O-ring: (3) 1/8 x 3 and 3/8 x 1/8
  - O-ring: 3/4 x 7/8 x 1/16
  - O-ring: .924 x 1.156 x .116
  - Accumulator tester, charger kit
  - Nitrogen bottle
  - flowmeter and pressure tester
  - 15-inch bar with 3/8" chain with 32 diamond segments
  - air filter:
  - spark plug:
- Compatibility Chart and Recommendations:
  - Hydraulic fluid viscosity index: 140
  - Engine oil: 10W30 or 30-weight detergent oil
  - Use unleaded gasoline with 85 octane, minimum
  - DR-19 shank 7/8" x 3-1/2"
  - 1-1/8" hex or 1-1/4" hex shank
  - Cutoff wheel size: 14" x 1"
- Stanley Cutoff Saw
  - Never store the tool with wheel mounted on the saw.
  - Wheels will be 14" in diameter with a 1-inch arbor; the blades are 5/32" thick.
  - Check the safety catch to see that it operates freely.
  - Check that the handle is securely fastened.
  - Inspect the wheel guard for cracks.
  - Check that the locking mechanism operates.
  - Check that the bushing does not exceed the thickness of the wheel.
  - Thin organic bond wheels will produce a low drumming tone if physically sound; a dead or flat sound if they are cracked.

G. EQUIPMENT MAINTENANCE

# CACHE EQUIPMENT TROUBLESHOOTING AND MAINTENANCE Stanley Power Equipment (continued)

- BR-89 Stanley Breaker
  - Hydraulic flow: 7 to 9 gallons per minute
  - Pressure: 1,500 to 2,000 psi
  - Relief valve set to open at 2,100 to 2,250 psi.
  - Accumulator charge 800 psi, Nitrogen.
  - Wipe all hose couplings with a clean, lint-free cloth before making connections.
  - Uncoupled hoses left in the sun will make it difficult to connect them; refer to the owner's manual regarding how to release the pressure.
  - Charge the accumulator to 800 psi. However, it may be necessary to step it up to 875 psi to overcome the pressure drop created when charging the system.

# Breathing Air Compressor

- General Information and Safety Precautions
  - Release pressure on lines by opening condensation drain valves. This makes starting easier.
  - When filling bottles, open filling valve. After filling, close the bottle first, then close the filling valve. This method automatically depressurizes the valve connection.
  - Operate the unit out of doors.
  - Check safety valve operation by closing the fill valve, raise the pressure to the final pressure. Compare blowoff pressure of safety valve using pressure gauge on filling valve. Replace safety valve of final pressure as soon as blow-off pressure is too high or too low.
- Before starting:
  - Check the oil pressure of the engine.
  - Check compressor oil level; fill only with compressor oil.
  - Remove the telescopic tube from its storage spot in the belt guard. Assemble it and plug it into the intake port.

G. EQUIPMENT MAINTENANCE

# CACHE EQUIPMENT TROUBLESHOOTING AND MAINTENANCE Breathing Air Compressor (continued)

- Maintenance and Handling:
  - Drain condensation from the unit every 15 minutes during filling operations.
  - Overhaul the valve after 500 hours.
  - A petroleum-based oil must be used for the first 25 hours of operation of the unit to ensure that o-rings seat properly.
  - Change the compressor oil after 25 operating hours.
  - Change the intake filter cartridge and compressor oil after 125 operating hours.
  - The service life of the cartridge is 35 hours.
  - The engine oil should be of the high-detergent type.
  - Change engine oil after every 20 hours of operation.
  - Change the air cleaner after every 50 hours of operation.
  - Clean out the sediment cup after every 100 hours of operation.
  - Adjust the spark plug after every 100 hours of operation; gap it to .031.
  - Adjust the valve clearance, per owner's manual, after every 300 hours of operation.

# Parts List:

- Compressor gasket o-ring and seals kit
- Inlet filter element
- Purification cartridge
- Compressor oil, petroleum, synthetic
- V-belt
- Compatibility Chart and Recommendations
  - on compressor: none.
  - Honda engine

# G. EQUIPMENT MAINTENANCE

# CACHE EQUIPMENT TROUBLESHOOTING AND MAINTENANCE

#### Generators

- General Information and Safety Precautions
  - Do not use a generator unless it is grounded.
  - All tools and appliances which have three-prong plus will be used only with extension cords and electrical receptacles with three holes.
  - Generator performance drops 1 per cent for every ten degrees above 60 degrees F and 3.5 per cent for every thousand feet above sea level.
  - If the generator is set up for emergency standby service, install a manual transfer switch to prevent power feedback.
- Grounding Procedures
  - Use a number 8 wire to connect the terminal to the ground wire between the lock washer and the wing nut. Connect the other end of the wire securely to a suitable ground source.
  - The ground source rod must have less than 25 ohms resistance.
  - A ground fault interrupter (GFI) will not work on generators that do not have the neutral wire grounded to the frame.